UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

	EASTERN DIVISION	
Drametta Todd, individually and or of a class,	n behalf	No. 1:10-cv-05598
	Plaintiff,	
VS.		
Target Corporation,		
De	efendant.	•
	ATION OF BRIAN MELEI IN SUPPORT OF TION FOR SUMMARY J	
State of Minnesota,)) SS.	
County of Hennepin)	

Pursuant to 28 U.S.C. § 1746, the undersigned Brian Melendez declares:

- 1. My name is Brian Melendez. I am an attorney representing Defendant
 Target Corporation in this action. I am admitted pro hac vice. I make this declaration in
 support of Target's motion for summary judgment.
- 2. A true and correct copy of each following document accompanies this declaration:

Ex. Document

- A Federal Trade Commission, Bureau of Consumer Protection, Division of Consumer & Business Education, "Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts" [TODD 000714–15], attached to Pl.'s Am. Resps. & Objec'ns Target's 1st Set Disc. (5/25/11).)
- B Visa U.S.A. Inc. Operating Regulations (May 15, 2008) [Cook Dep., Ex. 17 (1/24/11)]
- C Order on Motion to Dismiss, Turner v. Ben & Gabby's, Inc., No. 0:08-cv-61033-UU (S.D. Fla. Aug. 26, 2008)
- D Receipt (July 17, 2010) [Todd Dep., Ex. 1 at TODD 000673–74 (5/25/11)]
- E Sales Audit Copy (July 17, 2010) [Am. Compl. [Doc. 32], Ex. A (2/23/11)]
- F Sales Audit Copy (July 17, 2010) [Am. Compl. [Doc. 32], Ex. B (2/23/11)]
- G Receipt (Aug. 7, 2010) [Todd Dep., Ex. 1 at TODD 000675–76 (5/25/11)]
- H Sales Audit Copy (Aug. 7, 2010) [Am. Compl. [Doc. 32], Ex. C (2/23/11)]
- I Target's Answers to Interrogatories (Nov. 30, 2010)
- J Deposition of Kristen J. Cook 14–16, 19, 26, 28, 31, 33–34, 37–38, 49 (Jan. 24, 2011)
- K Target's Answers to Interrogatories (Set II) (Mar. 23, 2011)
- L Deposition of Terry Mackin 12, 30–31 (Mar. 30, 2011)
- M Deposition of Drametta Todd 8, 15, 24 (May 25, 2011)
- N Plaintiff's Amended Responses and Objections to Defendant Target Corporation's First Set of Discovery (May 25, 2011)

I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge.

Executed on June 29, 2011.

/s/ Brian Melendez	
Brian Melendez	

fb.us.6986432.01

Certificate of Service

I certify that on June 29, 2011, this paper was served pursuant to Electronic Case Filing, in the manner for which the General Order on Electronic Case Filing (N.D. Ill. June 5, 2009) provides, as to the following Filing Users:

Cathleen M. Combs, Attorney for Plaintiff Drametta Todd ccombs@edcombs.com

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/s/ Brian Melendez

Attorneys for Defendant
Target Corporation

fb.us.6986432.01

EXHIBIT A

Drupal.behaviors.print = function(context) {window.print();window.close();}>



Home > Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts

Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts

Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts [PDF] [En español]

Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts

What's on the credit and debit card receipts you give your customers? The Federal Trade Commission (FTC), the nation's consumer protection agency, says it's time for companies to check their receipts and make sure they're complying with a law that's been in effect for all businesses since December 1, 2006.

According to the federal Fair and Accurate Credit Transaction Act (FACTA), the electronically printed credit and debit card receipts you give your customers must shorten — or truncate — the account information. You may include no more than the last five digits of the card number, and you must delete the card's expiration date. For example, a receipt that truncates the credit card number and deletes the expiration date could look like this:

ACCT: ******12345 EXP: ****

Why is it important for businesses to make sure they're complying with this law? Credit card numbers on sales receipts are a "golden ticket" for fraudsters and identity thieves. Savvy businesses appreciate the importance of protecting their customers — and themselves — from credit card crime.

But there are other important reasons to make sure your slips are ship-shape. Noncompliance could open a company up to an FTC law enforcement action, including civil penalties and injunctive relief. In addition, the law allows consumers to sue businesses that don't comply and to collect damages and attorney's fees.

Slip Showing? Federal Law Requires All Businesses to Truncat...

http://business.ftc.gov/print/158

While Congress passed this provision in December 2003, it has been phased in gradually, requiring merchants with newer electronic card processing machines to comply by December 2004. Merchants with older machines were given until December 1, 2006. So now all companies that electronically print credit or debit card receipts must truncate the information on the copy they give their customers. That's why it's important to make sure all your equipment complies with the law.

Several details of the law are worth noting: It applies only to electronically printed receipts, not to handwritten or imprinted ones. And it applies only to receipts you give your customer at point of sale, not to any transaction record you retain. Be aware, however, that when you keep your customers' personal information — including account data — you have an obligation to keep it safe. Read *Protecting Personal Information: A Guide for Business*, available at ftc.gov/infosecurity, for tips on safeguarding sensitive data.

For More Information

The FTC works for the consumer to prevent fraudulent, deceptive, and unfair business practices in the marketplace and to provide information to help consumers spot, stop, and avoid them. To file a <u>complaint</u> or to get <u>free information on consumer issues</u>, visit <u>ftc.gov</u> or call toll-free, 1-877-FTC-HELP (1-877-382-4357); TTY: 1-866-653-4261. The FTC enters consumer complaints into the <u>Consumer Sentinel Network</u>, a secure online database and investigative tool used by hundreds of civil and criminal law enforcement agencies in the U.S. and abroad.

Your Opportunity to Comment

The National Small Business Ombudsman and 10 Regional Fairness Boards collect comments from small businesses about federal compliance and enforcement activities. Each year, the Ombudsman evaluates the conduct of these activities and rates each agency's responsiveness to small businesses. Small businesses can comment to the Ombudsman without fear of reprisal. To comment, call toll-free 1-888-REGFAIR (1-888-734-3247) or go to www.sba.gov/ombudsman.

May 2007

Translation:

¿Número Equivocado? La Ley Federal Establece que Todos los Negocios Deben Abreviar la Información de las Tarjetas de Crédito en los Recibos

Source URL: http://business.ftc.gov/documents/alt007-slip-showing-federal-law-requires-ali-businesses-truncate-credit-card-information-receipts

EXHIBIT B

Visa U.S.A. Inc. Operating Regulations

Volume I—General Rules

May 15, 2008

VISA PUBLIC



Chapter 7: Dispute Resolution

Table 7-6: Substitute Transaction Receipt Data Requirements—Data-Captured Retail Transactions (May be used only to satisfy Retrieval Request

7.2.F.1 Acquirer Responsibilities

Table 7-6: Substitute Transaction Receipt Data Requirements—Data-Captured Retail Transactions (May be used only to satisfy Retrieval Request Reason Code 30, "Request Due to Cardholder Inquiry")

Required Data	Data-Captured Retail Transactions
Account Number	/
Card Expiration Date	· · · · · · · · · · · · · · · · · · ·
Cardholder Name	If available
Transaction Date	/
Transaction Time	Optional
Transaction Amount	/
Authorization Code	If any
Merchant Name	/
Merchant Location	1
Description	Merchandise or service
Store Department	Optional
"Ship to" Address	If applicable

7.2.F VisaNet Copy Request and Fulfillment Service

An Acquirer must participate in the VisaNet Copy Request and Fulfillment Service for all requested Transaction Receipts.

An Acquirer is not required to provide copies for any of the following:

- Transactions under \$25 completed at a Point-of-Transaction Terminal with Contactless Payment capability
- ATM Transactions
- · Magnetic-Stripe Telephone Transactions
- · Small Ticket Transactions
- No Signature Required Transactions

7.2.F.1 Acquirer Responsibilities

7.2.F.1.a

An Acquirer must respond to an Issuer's Copy Request through the VisaNet Copy Request and Fulfillment Service, regardless of the Retrieval Request Reason Code used.

Visa U.S.A. Inc. Operating Regulations

Volume I—General Rules

November 15, 2008

Table 7-6: Substitute Transaction Receipt Data Requirements—Data-Captured Retail Transactions (May be used only to satisfy Retrieval Request 7.2.F VisaNet Copy Request and Fulfillment Service

Table 7-6: Substitute Transaction Receipt Data Requirements—Data-Captured Retail Transactions (May be used only to satisfy Retrieval Request Reason Code 30, "Request Due to Cardholder Inquiry")

Required Data	Data-Captured Retail Transactions
Account Number	
Card Expiration Date	/
Cardholder Name	If available
Transaction Date	/
Transaction Time	Optional
Transaction Amount	1
Authorization Code	If any
Merchant Name .	1
Merchant Location	1
Description	Merchandise or service
Store Department	Optional
"Ship to" Address	If applicable

7.2.F VisaNet Copy Request and Fulfillment Service

An Acquirer must participate in the VisaNet Copy Request and Fulfillment Service for all requested Transaction Receipts.

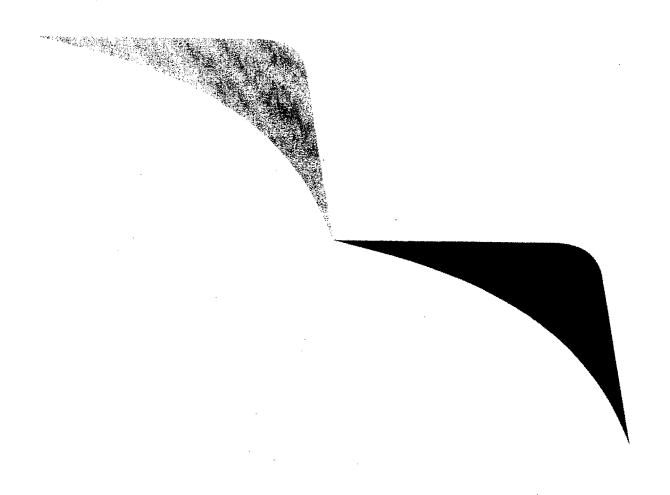
An Acquirer is not required to provide copies for any of the following:

- Transactions under \$25 completed at a Point-of-Transaction Terminal with Contactless Payment capability
- ATM Transactions
- · Magnetic-Stripe Telephone Transactions
- Small Ticket Transactions
- No Signature Required Transactions



Visa International Operating Regulations

1 April 2010



Visa International Operating Regulations

1 April 2010

/ISA PUBLIC

Transaction Receipts

Transaction Receipt General Requirements

Transaction Receipt Requirements

A Transaction Receipt may be generated electronically or manually. Detailed requirements for each type of Transaction Receipt, including printing and data requirements, are specified in:

- "Electronic Transaction Receipt" (Exhibit 7I)
- "Manual Transaction Receipt" (Exhibit 7J)
- "Electronic Commerce Transaction Receipt" (Exhibit 7K)

On Transaction Receipts used in Japan, space for the Cardholder signature is **not** required on the Merchant or Cardholder copy. Space for the Cardholder signature must be provided on the Acquirer copy.

Visa strongly recommends disguising or suppressing all but the last 4 positions of the primary Account Number on the Cardholder Transaction Receipt from a Point-of-Transaction Terminal.

ID#: 010410-010410-0003641

Transaction Receipt Description and Currency Requirements

A Merchant must enter the following information on the Transaction Receipt:

- Brief description of the goods or services sold
- Currency symbol (such as US \$) or words denoting the Transaction Currency as part of the Transaction amount

Without a currency symbol or identification, the Transaction Currency defaults to the local currency of the Transaction Country.

If the Transaction takes place at a U.S. embassy or consulate on foreign territory, the currency used to complete the Transaction must be disclosed on the Transaction Receipt. (This only applies in the U.S. Region.)

ID#: 010410-010410-0008604

Cardholder Signature for Unknown Amount - VIOR 5.2.A.3, USOR 5.2.M.2

A Merchant must **not** require a Cardholder to sign a Transaction Receipt until the final Transaction amount is entered on the Transaction Receipt.

ID#: 010410-010410-0003120

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VISA PUBLIC

1 April 2010

Multiple Transaction Receipts and Partial Payment

A Merchant must include on a single Transaction Receipt the total currency amount of goods and services purchased at the same time. A Transaction must **not** be divided by using 2 or more Transaction Receipts. The only exceptions are:

- Purchases in separate departments of a multiple-department store
- Individual Airline tickets issued to each passenger, if required by Airline policy
- Individual Cruise Line tickets issued to each passenger, if required by Cruise Line policy
- Partial amount paid by the Cardholder in cash, check, or both at the time of the sale
- Delayed Delivery Transactions
- · Advance Deposit Transactions
- · Installment Transactions

In the U.S. Region, additional exceptions are individual passenger railway tickets issued to each passenger, if required by carrier policy. (This only applies in the U.S. Region.)

ID#: 010410-010410-0008603

Multiple Transaction Receipts for Authorizations - U.S. Region 5.2.K.1.f

A U.S. Merchant must **not** use multiple Transaction Receipts to avoid making an Authorization Request for a single Transaction.

ID#: 010410-010410-0004127

Manual Transaction Receipts - U.S. Region

If the encoded Account Number on a Visa Card cannot be read from the Magnetic Stripe, a U.S. Merchant must follow normal Authorization procedures and complete the Transaction using a Manual Imprinter, unless the Merchant qualifies to use the Card Verification Value 2 result code as a substitute for a Manual Imprint.

ID#: 010410-010410-0005121

Manual Imprinter Merchant Plate - U.S. Region

A U.S. Merchant must notify its Acquirer when it changes the information on the Manual Imprinter's Merchant plate.

Transaction Receipt Data Requirements

Transaction Receipt Legend

The Cardholder copy of a Transaction Receipt must bear the legend "Retain this copy for statement verification" or similar wording. At a minimum, this legend must appear in the language of the Transaction Country. The legend may also appear in another language.

ID#: 010410-010410-0005290

Manually Imprinted Transaction Receipts

On manually imprinted Transaction Receipts, a Merchant must:

- Include the Cardholder name if one is printed or embossed on the Card
- If the imprinted information is not legible, reproduce it clearly

ID#: 010410-010410-0004121

Transaction Receipt Information Requirements - U.S. Region

In the U.S. Region, the Transaction Receipt must include:

- · Transaction Date
- · Brief description of the goods or services sold, returned, or cancelled
- · Price of the goods or services, including applicable taxes, or amount of adjustment or credit
- Imprint of the embossed legends from the Card and Merchant plate. If the legends cannot be imprinted, or if the Magnetic Stripe or Chip is read, the Merchant must include at least the Cardholder name or generic consumer identifier (if one is printed or embossed on the Card) Account Number, Merchant name, and place of business.

Transaction Receipt Signature Line Notations - U.S. Region

A U.S. Merchant must write the following letters or words on the signature line of the Transaction Receipt, if applicable:

Transaction Receipt Completion - U.S. Region

Transaction Type	Signature Line Printing
Telephone Order	то
Mail Order	мо
No Show	NO SHOW
T&E Advance Deposit	ADVANCE DEPOSIT
Priority Check-out	PRIORITY CHECK-OUT
Recurring	RECURRING TRANSACTION
Advance Payment Service	ADVANCE PAYMENT

ID#: 031209-150210-0005129

Electronic Commerce Transaction Receipt Data - U.S. Region

In addition to the requirements specified in "Electronic and Manual Transaction Receipts" (Exhibit S), a Transaction Receipt completed for an Electronic Commerce Transaction in the U.S. Region must include:

- Merchant name most recognizable to the Cardholder, such as:
 - Merchant "doing business as" name (DBA)
 - Merchant universal resource locator (URL)
 - Merchant name used in the Clearing Record
- Customer service contact, including telephone number. If a Merchant delivers goods or services
 internationally, both local and internationally accessible telephone numbers must be included.
- Terms and conditions of sale, if restricted
- Exact date free trial period ends, if offered
- Cancellation policies

l April 2010		
2010 Visa. All	Rights	Reserved

Internet Payment Service Provider Name on Transaction Receipt - U.S. Region

For a Transaction Receipt completed by an Internet Payment Service Provider (IPSP) in the U.S. Region, if a Cardholder accesses a Sponsored Merchant's Website and is then linked to the IPSP Website for payment, the IPSP's name must appear on the Transaction Receipt in conjunction with the Sponsored Merchant's name.

The IPSP's name may appear alone on the Transaction Receipt if the:

- · Cardholder accesses the IPSP's Website directly
- IPSP's name is visible to the Cardholder during the selection, order, and payment processing services

If the IPSP's name appears alone on the Transaction Receipt, Visa may require that the Sponsored Merchant's name be included on the Transaction Receipt if the IPSP or its Sponsored Merchants cause undue economic hardship to the Visa system, including, but not limited to:

- Qualifying for the Global Merchant Chargeback Monitoring Program or the Merchant Chargeback Monitoring Program
- · Generating excessive Copy Requests

ID#: 010410-010410-0006125

High-Risk Internet Payment Service Provider Transaction Receipt - U.S. Region

For a Transaction Receipt completed by a High-Risk Internet Payment Service Provider (IPSP) in the U.S. Region, the High-Risk IPSP's name must appear in conjunction with the High-Risk Sponsored Merchant's name, as specified in "VisaNet Clearing Message Content Standards" (Exhibit NN).

The payment provider information specified below must be included either:

- On the Web site checkout screen used to present the total purchase amount
- Within the sequence of pages the Cardholder accesses during the checkout process

[High-Risk Internet Payment Service Provider name] is a designated payment processor for [High-Risk Sponsored Merchant name]. [High-Risk Internet Payment Service Provider name *Sponsored Merchant name] will appear on your Cardholder statement.

Transaction Receipt Delivery to Cardholder

Transaction Receipt Delivery Requirements

A Merchant must provide a completed copy of the Transaction Receipt to the Cardholder at the time that the purchased goods are delivered or services are performed.

An Electronic Commerce Merchant may deliver the Transaction Receipt in either of the following formats:

- Electronic (e.g., e-mail or fax)
- Paper (e.g., hand-written or terminal-generated)

A Transaction Receipt is **not** required for a Small Ticket Transaction unless requested by the Cardholder.

ID#: 010410-010410-0008621

Amended Transaction Receipt Delivery

A Hotel, Car Rental Company, or Cruise Line must send the Cardholder a copy of any amended or additional charges added to a Transaction Receipt.

ID#: 010410-010410-0005050

Transaction Receipt Delivery Requirements - U.S. Region 5.2.N

A U.S. Merchant must provide a completed copy of the Transaction Receipt to the Cardholder as follows:

- At the time that the purchased goods are delivered or services are performed, except for:
 - Effective through 16 April 2010, a Transaction under US \$25 completed at a Point-of-Transaction Terminal with Contactless Payment capability
 - Effective 17 April 2010, a Transaction less than or equal to US \$25 completed at a Point-of-Transaction Terminal with Contactless Payment capability
 - A Small Ticket Transaction
 - A No Signature Required Transaction
 - A T&E Express Service Transaction involving Dynamic Currency Conversion
 - A Magnetic-Stripe Telephone Transaction
- At the time of billing, for a Deferred Payment Transaction

Visa International Operating Regulations - Chapter 6: Payment Acceptance

- Effective through 16 April 2010, upon Cardholder request, for a Transaction under US \$25 completed at a Point-of-Transaction Terminal with Contactless Payment capability
- Effective 17 April 2010, upon Cardholder request, for a Transaction less than or equal to US \$25 completed at a Point-of-Transaction Terminal with Contactless Payment capability
- Upon Cardholder request, for a Small Ticket Transaction or a No Signature Required Transaction
- At the time of the Transaction, for a Transaction completed at a Point-of-Transaction Terminal

ID#: 010410-010410-0005130

Transaction Receipt Delivery for Dynamic Currency Conversion Transactions - U.S. Region 5.2.N

In the U.S. Region, if a T&E Express Service Transaction involves Dynamic Currency Conversion (DCC), a Lodging Merchant or Car Rental Company must send the Cardholder a copy of the Transaction Receipt through the postal service within 3 business days, as specified in the "Dynamic Currency Conversion - Additional Requirements for T&E Express Service Transactions - U.S. Region" table.

ID#: 010410-010410-0005134

Transaction Deposits

General Transaction Deposit Requirements

Transaction Deposit in Transaction Country

A Merchant, except a military base or an International Airline, must deposit all Transaction Receipts in the Transaction Country.

ID#: 010410-010410-0002979

Cruise Line Exceptions

A Cruise Line may deposit on-board Transactions at various ports-of-call. The Transaction Date is the Deposit Date or date of disembarkation, if the Transactions are deposited at the end of the cruise.

ID#: 010410-010410-0002980

Deposit Requirements - U.S. Region

If a Transaction is authorized, a U.S. Merchant must follow normal Deposit requirements for T&E Advance Deposit Transactions, Installment Billing Transactions, Lodging Merchants, Cruise Line Merchants, and Car Rental Companies.

ID#: 010410-010410-0008673

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VISA PUBLIC

1 April 2010

Substitute Transaction Receipt Data Requirements - Data-Captured Retail Transactions (May be used only to satisfy Retrieval Request Reason Code 30, "Request Due to Cardholder Inquiry") - U.S. Region

Required Data	Data-Captured Retail Transactions
Account Number	X
Card Expiration Date	X
Cardholder Name	If available
Transaction Date	X
Transaction Time	optional
Authorization Code	×
Merchant Name	X
Merchant Location	X
Description	Merchandise or service
Store Department	Optional
Ship to" Address	If applicable

ID#: 010410-171009-0003545

EXHIBIT C

Case: 1:10-cv-05598 Document #: 45 Filed: 06/29/11 Page 24 of 111 PageID #:330

Case 0:08-cv-61033-UU Document 7 Entered on FLSD Docket 08/26/2008 Page 1 of 4

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA Case No. 08-61033-CIV-UNGARO

DANIEL TURNER,
Plaintiff,
v.
BEN & GABBY'S, INC.,
Defendant.

ORDER ON MOTION TO DISMISS

THIS CAUSE is before the Court upon Defendant's Motion to Dismiss, filed on July 29, 2008 (D.E. 5). Plaintiff filed his Response in opposition on August 20, 2008 (D.E. 6).

THE COURT has considered the Motion and the pertinent portions of the record and is otherwise fully advised in the premises. By way of background, this case arises out of purported violations of the Fair and Accurate Credit Transactions Act ("FACTA"), 15 U.S.C. § 1681c(g). In its Motion, Defendants argues that Plaintiff's Complaint should be dismissed pursuant to Fed. R. Civ. P. 12(b)(6) because it fails to state a claim upon which relief may be granted. (Def.'s Mot. 1.)

In order to state a claim, Fed. R. Civ. P. 8(a)(2) requires only "a short and plain statement of the claim showing that the pleader is entitled to relief," in order to "give the defendant fair notice of what the claim is and the grounds upon which it rests." *Conley v. Gibson*, 355 U.S. 41, 47 (1957). When considering a motion to dismiss, the Court must liberally construe the complaint in the plaintiff's favor. *Jenkins v. McKeithen*, 395 U.S. 411, 421 (1969). At this stage of the litigation, the Court must consider the allegations contained in the plaintiff's complaint as true, and accept all reasonable inferences therefrom. *Jackson v. Okaloosa County, Fla.*, 21 F.3d 1531, 1534 (11th Cir. 1994). While a complaint does not need to set forth detailed factual allegations to survive a motion to dismiss, the factual allegations "must be enough to raise a right to relief above the speculative level." *Bell Atlantic Corp. v. Twombly*, 127 S.Ct. 1955, 1964-65

(2007) (citations omitted). In practice, to adequately state a claim, "plaintiffs must do more than state legal conclusions; they are required to allege some specific factual bases for those conclusions or face dismissal of their claims." *Jackson v. BellSouth Telecomms.*, 372 F. 3d 1250, 1263 (11th Cir. 2004). Moreover, "conclusory allegations, unwarranted deductions of facts or legal conclusions masquerading as facts will not prevent dismissal." *Id.* at 1262-63 (citation and quotation marks omitted).

In his Complaint, Plaintiff alleges that Defendant has violated FACTA by providing him with an electronically printed credit card receipt that contained (1) more than the last five digits of his credit card number and (2) the expiration date of his credit card. (Compl. ¶ 13-14.) FACTA states that "no person that accepts credit cards or debit cards for the transaction of business shall print more than the last five digits of the card number or the expiration date upon any receipt provided to the cardholder at the point of the sale or transaction." 15 U.S.C. § 1681c(g). In its Motion, Defendant argues that the Complaint should be dismissed because Plaintiff's claim is based upon the "merchant copy" of the credit card receipt intended to be retained by Defendant, not the "customer copy" intended to be provided to Plaintiff. (Def.'s Mot. 1-2.) Therefore, Defendant posits, the "merchant copy" of a credit card receipt does not fall within the scope of FACTA because it is not a "receipt provided to the cardholder," see 15 U.S.C. § 1681c(g), and the Complaint must be dismissed.

Plaintiff maintains that FACTA's provisions apply to "any receipt provided to the cardholder at the point of the sale or transaction," *see* 15 U.S.C. § 1681c(g), and do not exempt a printed receipt merely because it is labeled "merchant copy." (Pl.'s Mot. 2.) The Court first notes that this appears to be an issue of first impression in this circuit. As the parties disagree on the meaning of FACTA, the Court must engage in statutory interpretation. In construing a statute, the Court first looks to the plain language of the statute. *See Albernaz v. U.S.*, 450 U.S. 333, 336 (1981). Words are interpreted with their ordinary and plain meaning because the Court assume that Congress uses words in a statute as they are commonly understood. *See U.S. v.*

McLeod, 53 F.3d 322, 324 (11th Cir. 1995). Review of legislative history is unnecessary "unless a statute is inescapably ambiguous." Solis-Ramirez v. U.S. Dep't of Justice, 758 F.2d 1426, 1430 (11th Cir. 1985) (per curiam).

The Court finds that the plain language of § 1681c(g) is unambiguous, as it restricts the statute's scope to electronically printed receipts provided to the cardholder at the point of the sale or transaction. The common meaning of the transitive verb "provide"—the key to the parties' dispute over the scope of the statute—is "to furnish or supply." The American Heritage Dictionary of the English Language (4th ed. 2004). Accordingly, for a receipt to be "provided to the cardholder," the cardholder must be furnished or supplied with it. *See id.* In the majority of credit card transactions, the merchant prints two copies of the credit card receipt, one for the cardholder to sign and return to the merchant (the "merchant copy") and one for the cardholder to retain as a receipt or record (the "customer copy"). Thus, while both copies of the credit card receipt are shown to the customer, the merchant copy cannot be said to be "provided to the cardholder" because the cardholder is supposed to return the merchant copy to the merchant. *See* 15 U.S.C. § 1681c(g). The cardholder is only furnish or supplied with the customer copy, as that copy of the receipt is given to the cardholder to do what he pleases.

Plaintiff appears to argue that the FACTA's provisions apply every time a receipt is "presented to" the consumer. (See Pl.'s Resp. 5-6.) The Court disagrees, for the merchant copy of a receipt is "presented to" the cardholder for his signature but is not "provided to" such cardholder because the cardholder is not supplied with the merchant copy for retention. The cardholder is only supplied with the customer copy. As a result, the Court finds that the unambiguous statutory language of FACTA demonstrates that it does not apply to merchant copies of credit card receipts. The Court notes also that other courts have specifically stated that FACTA excludes the "merchant copy" of a credit card receipt from its ambit. See, e.g., Ehrheart v. Bose Corp., 2008 WL 64491 at *4 n.4 (W.D. Pa. 2008). The Court will not review the legislative history of FACTA because the plain meaning of the statute is clear. See U.S. v. Veal,

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153 F.3d 1233, 1245 (11th Cir. 1998). Thus, because Plaintiff's allegations in the Complaint are based on a merchant copy¹ of a credit card receipt issued by Defendant, the Complaint fails to state a claim upon which relief may be granted and must be dismissed.

Accordingly, it is hereby

ORDERED AND ADJUDGED that the Motion to Dismiss (D.E. 5) is GRANTED.

DONE AND ORDERED in Chambers, Miami, Florida, this 25th day of August, 2008.

JRSULA UNGARO

UNITED STATES DISTRICT JUDGE

copies provided: counsel of record

The Court notes that the credit card receipt attached to the Complaint is prominently marked "Merchant Copy." (See Compl., Ex. A.)

EXHIBIT D



CICERO - 708-863-6830 07/17/2010 06:42 PM EXPIRES 10/15/10

ENTERTAINMENT-ELECTRONICS VIZIO 37 IN 008091473

1 \$529.00 ±

T = IL TAX 10.0000% on \$529.00

\$581.90

*5458 THANKS! TARGET VISA *0720 VISA CHARGE CASH PAYMENT \$300.00 \$200.00 \$82.00 CHANGE DUE \$0.10

J INDICATES SAVINGS

YOU SAVED \$40.99

Target Pharmacy We're here to help!

9am - 9pm M-F 9am - 6pm Sat 9am - 6pm Suri

REC#2-0198-0732-0112-4538-8 VCD#758-757-339

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Locate the Gift Registry Kiosk and select GUEST SURVEY. Or at home, log onto:

www.Target.com/survey User ID: 7980 1926 8988 Password: 754 612

Cuentanos acerca de tu última experiencia de compra en Target y tendrás la oportunidad de ganar una tarjeta de regalo Target GiftCard por valor de \$5000. En el kiosco del registro de regalos, selecciona "Guest Survey" o visita www.target.com desde tu casa e ingresa la contraseña y N° de usuario de arriba Normas disponibles en "Servicio al huesped"

ONE WINNER PER MONIH!
Guest must be 18 or older to enter.
Sweepstakes runs from
05/01/2010 through 10/31/2010
Complete rules at Guest Service Desk and Target.com/survey. (Target team and family not eligible.)

TODD 000673

<---- CHT HEDE

CHANGE DUE

↓ INDICATES SAVINGS

YOU SAVED \$40.99

macy We're here to help! 9am - 9pm M-F 9am - 6pm Sat 9am - 6pm Sun Target Pharmacy

REC#2-0198-0732-0112-4538-8 VCD#758-757-339

Get 5 cents off every time you use a reusable bagi



Tell us about your last shopping experience at Target for a chance to win a \$5000 Target GiftCard!

Locate the Gift Registry Klosk and select GUEST SURVEY. Or at home, log onto:

Www.Target.com/survey User ID: 7980 1926 8988 Password: 754 612

Cuentanos acerca de tu ultima experiencia de compra en larget y tendrás la oportunidad de ganar una tarjeta de regalo larget GiftCard por valor de \$5000. En el kiosco del registro de regalos, selecciona "Guest Survey" o visita www.target.com desde tu casa e ingresa la contraseña y N° de usuario de arriba Normas disponibles en "Servicio al huesped"

ONE WINNER PER MONIH!

Guest must be 18 or older to enter.

Sweepstakes runs from

05/01/2010 through 10/31/2010

Complete rules at Guest

Service Desk and Target.com/survey.

(Target team and family not eligible.)

<----> CUT HERE ---->





With this receipt, you can return your gift for a GiftCard. Some items can't be returned if onesed

TODD 000674

EXHIBIT E



CICERO CICERO, IL 60804

07/17/2010 07/17/2010 06:42 PM RETURN BEFORE 10/1" ::



SALES AUDIT COPY

DRAMETTA F TODD VISA CHARGE EXPIRATION DATE: CREDIT APPROVAL #

*0720 004319

Redacted

008 LCD TELEVISIONS

* X

\$200,00

WE APPRECIATE YOUR CREDIT PURCHASE

Please charge this purchase to My VISA CHARGE account

DRAMETTA F TODD

RECEIPT ID: 2-0198-0732-0112-4538-8 SR: 980-664-315-222-809-331-835-290-72

Get 5 cents off every time you use a reusable bag!

PLACE IN MEDIA LOCATION UNDER REGISTER GSTL-> BIND & PLACE IN MEDIA BRICK AT CLOSE

EXHIBIT F



CICERO, IL 60804

07/17/2010 RETURN BEFORE

06:42 PM 10/15/10



SALES AUDIT COPY

DRAMETTA TODD TARGET VISA CHAR EXPIRATION DATE: CREDIT APPROVAL #

*5458 090635

Redacted

008 LCD TELEVISIONS

WE APPRECIATE YOUR CREDIT PURCHASE

RECEIPT ID: 2-0198-0732-0112-4538-8 IM:****8806 SR:980-664-364-763-860-278-308-022-70

Get 5 cents off every time you use a reusable bag!

EXHIBIT G



CHICAGO SOUTH PULASKI - 773-579-2120 4433 \$ PULASKI RD CHICAGO, IL 50632 . 08/07/2010 12:27 PM EXPIRES 11/05/10

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MURPHY ATI 18 CT WIDES	
UU3U5U432 WEIMAN T \$3.64	
WEIMAN 30CT STNLS STEEL WIPES 003070196 CLOROX BLCH T \$1.94	
CLOROX BLCH 95FLOZ FRESH MEADOWS	
003080198 ARM N HAMMER T \$11.89 ARM N HAMMER 95LD PWD W/ OXICLEAN	
HOME 062180252 Q SHEET SET T \$14.99	ı
Q SHEET SET DERSEY SOLTD WHITE	ı
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Saved \$0.74 off \$1.24	
081050075 100CT INDEX D \$2.10	į
100CT INDEX 3X5 COLORED INDEX CARD 2 9 \$1.05 ea	
081121062 20CT PEN D \$2.00	
20CT PEN BLACK BLUE STICK NCF 2 9 \$1.00 ea	
081200237 1 SUBJ NTBK D \$6.45	
1 SUBJ NTBK 70 CT WIDE RULE 43 8 \$0 15 69	
T = TL TAX 9.7500% on \$71.07 \$6.93	
T = IL TAX 9.7500% on \$71.07 \$6.93 D = IL TAX 4.7500% on \$13.55 \$0.64 TOTAL \$91.44	
•	
CASH PAVMENT \$30.00 *5458 THANKS! TARGET VISA \$31.44 *1104 VISA CHARGE \$30.00	
*5458 THANKST TARGET VISA CHARGE \$30.00	
e at	
INDICATES SAVINGS	
YOU SAVED \$8.13	
We're here to help!	
larget Phalmacy Sam - 9pm M-F Sam - 6pm Sat	
9am - 6pm Sun	
REC#2-0219-1879-0076-1848-3 VCD#755-755-8	345
REC#2-0219-18/9-00/6-1846-3 460#135 100 1	
Get 5 cents off every	
time you use a reusable bag!	
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Win a

TODD 000675

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                                                   STATIONERY-OFFICE
081010244 COI
COMP BOOK CO
STATIONERY-OFFICE
081010244 COMP BOOK D $1.00

COMP BOOK COLORED COVER

081042577 12CT ROSEART D $1.50 $

12CT ROSEART COLORED PENCILS **

081050004 100CT INDEX D $0.50 $

100CT INDEX 4X6 RULED INDEX CARD
081050075 Saved $0.74 off $1.24

100CT INDEX 3X5 COLORED INDEX CARD
081121062 20CT PEN D $2.10 $

081121062 20CT PEN D $2.00

081200237 2 $1.05 ea

20CT PEN BLACK BLUE STICK NCF
081200237 1 SUEJ NTBK D $6.45

T = IL TAX 9.7500% off $13.55 $0.64

D = IL TAX 4.7500% off $13.55 $0.64

TOTAL $91.44
                                                                                                                                   CASH PAYMENT
*5458 THANKS! TARGET VISA
*1104 VISA CHARGE
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       $30.00
$31.44
$30.00
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↓ INDICATES SAVINGS

\$8.13 YOU SAVED

Target Pharmacy We're no Sam - Spm M-F Sam - Spm Sat Sam - Spm Sun We're here to help!

Get 5 cents off every time you use a reusable bag!



Tell us about your last shopping experience at Target for a chance to win a \$5000 Target GiftCard!

Locate the Gift Registry Kiosk and select GUEST SURVEY. Or at home, log onto:

www.Target.com/survey User ID: 7978 0812 1992 Password: 381 517

Cuéntanos acerca de tu última experiencia de compra en Target y tendrás la oportunidad de ganar una tarjeta de regalo Target GiftCard por valor de \$5000. En el klosco del registro de regalos, selecciona "Guest Survey" o vista www.target.com desde tu casa e ingresa la contraseña y N° de usuario de arriba Normas disponibles en "Servicio al huésped"

ONE WINNER PER MONTH!
Guest must be 18 or older to enter.
Sweepstakes runs from
05/01/2010 through 10/31/2010 Complete rules at Guest

TODD 000676

EXHIBIT H

Case: 1:10-cv-05598 Document #: 45 Filed: 06/29/11 Page 39 of 111 PageID #:330

Case: 1:10-cv-05596 _ocument #: 32-1 Filed: 02/23/11 Pa_ 6 of 6 PageID #:198



CHICAGO SOUTH PULASKI CHICAGO, IL 60632

08/07/2010 RETURN BEFORE

12:27 PM 11/05/10



SALES AUDIT COPY

DRAMETTA TODD TARGET VISA CHAR EXPIRATION DATE: CREDIT APPROVAL #

*5458 060397

Redacted

062 SHEET ENDCAPS

* * *)(\$31.44

WE APPRECIATE YOUR CREDIT PURCHASE

* Please charge this purchase to *

* My THANKS! TARGET VISA account *

*

DRAMETTA TODD **

RECEIPT ID: 2-0219-1879-0076-1848-3 IM:****7193 SR:980-682-987-573-830-106-762-848-26

Get 5 cents off every time you use a reusable bag!

PLACE IN MEDIA LOCATION UNDER REGISTER GSTL-> BIND & PLACE IN MEDIA BRICK AT CLOSE

EXHIBIT I

UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

Drametta Todd, individually and on behalf of a class,

No. 1:10-cv-05598

Plaintiff,

VS.

Target Corporation,

Defendant.

TARGET'S ANSWERS TO INTERROGATORIES

To: Plaintiff Drametta Todd and her attorneys Curtis C. Warner, Warner Law Firm, LLC, Millennium Park Plaza, 155 North Michigan Avenue 560, Chicago, IL 60601; and Daniel A. Edelman, Cathleen M. Combs, James O. Latturner, and Francis R. Greene, Edelman, Combs, Latturner & Goodwin, LLC, 18th Floor, 120 South LaSalle Street, Chicago, IL 60603.

Pursuant to Rule 33, Defendant Target Corporation, for its answers to the interrogatories in the Plaintiff's First Set of Discovery: (1) Requests for Admission; (2) Interrogatories; and (3) Document Production Requests to Defendant Target Corporation (Oct. 19, 2010), states:

For these answers' purposes, "Target" means Defendant Target Corporation.

General Objections

1. Target objects to each interrogatory to the extent that it seeks information protected by the attorney-client privilege, the work-product doctrine, or any other privilege, protection, or exemption from disclosure.

- 2. Target objects to each request and each definition or purported instruction to the extent that it requires or purports to require a duty that Target does not otherwise owe. Target will respond as required by Rule 33 or any other applicable rule or order.
- 3. Target likewise objects to each definition or purported instruction to the extent that it purports to restate, characterize, qualify, or modify the applicable rules.

 Target will respond as required by Rule 33 or any other applicable rule or order.
- 4. Target objects to the purported instruction, in "Definitions and Instructions," paragraph P, that "[e]ach Interrogatory contained herein is a continuing one. . . . If, after serving an answer to any Interrogatory contained herein, you obtain or become aware of any further information pertaining to such Interrogatory, you are required to serve upon Plaintiff amended answers setting forth such information." Target will supplement its answers as required by Rule 26(e) or any other applicable rule or order.
- 5. Target objects to the boilerplate "Definitions and Instructions" that define terms not used in the interrogatories.
- 6. Target objects to the repeated references to the exhibited documents as "receipts." Those exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND &

PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Answers

No. 1

Interrogatory: State the number of receipts in the form of Exhibits 1–3 that Target printed between September 2008 and September 10, [2010].¹

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale

¹This interrogatory as served asked, "State the number of receipts in the form of Exhibits 1-3 that Target printed between September 2008 and September 10, 2008." When Target's attorney Brian Melendez asked the Plaintiff's attorneys to check the dates in the first two interrogatories, the Plaintiff's attorney Francis Greene replied, "Thank you for bringing to our attention the scrivener's errors in the first two interrogat[or]ies. Please treat those interrogatories as seeking information for the period September 2, 2008 to September 2, 2010."

receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Target further objects to this interrogatory because it seeks information that is not relevant to any Party's claim or defense, since the number of sales-audit copies that were "printed" necessarily includes all the sales-audit copies that were stored under the register for the day to be forwarded to Target's central sales-audit office, and were not left in the cardholder's hands.

Subject to these objections and the other general objections, and without waiving these objections or the other general objections:

Target cannot ascertain the requested number precisely, since Target does not keep direct records of which transactions result in a sales-audit copy being printed or of how many such copies are printed. But Target's best estimate at this time is that about 12 million sales-audit copies were printed during the period to which this interrogatory relates. This number includes all the sales-audit copies that were stored under the register for the day to be forwarded to Target's central sales-audit office, and were not left in the cardholder's hands, as well as any copies that a cardholder may have walked off with, which would be a smaller number.

The estimate of 12 million sales-audit copies nationwide over a two-year period is extrapolated from a two-month sample at a typical Target store in Denton, Texas, in September–November 2010. The actual number is probably within 30 percent of the estimate — that is, between 8.4 million and 15.6 million.

No. 2

Interrogatory: Identify all persons who provided Target a debit card or a credit card in connection with a transaction or sale that resulted in a receipt in the form of Exhibits 1–3 being printed between September 2, 2008 and September 10, [2010].²

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Target further objects to this interrogatory because it seeks information that is not relevant to any Party's claim or defense, since the sales-audit copies that were "printed" necessarily include all the sales-audit copies that were stored under the register for the

²This interrogatory as served asked, "State the number of receipts in the form of Exhibits 1-3 that Target printed between September 2008 and September 10, 2008." When Target's attorney Brian Melendez asked the Plaintiff's attorneys to check the dates in the first two interrogatories, the Plaintiff's attorney Francis Greene replied, "Thank you for bringing to our attention the scrivener's errors in the first two interrogat[or]ies. Please treat those interrogatories as seeking information for the period September 2, 2008 to September 2, 2010."

day to be forwarded to Target's central sales-audit office, and were not left in the cardholder's hands.

Target further objects to this interrogatory because it is premature, since this Court has not yet determined whether to certify this action as a class action.

Target further objects to this interrogatory because it is unduly burdensome, please see Answer No. 11, and because the request for each cardholder's "name, last known address, [and] telephone number," (Plaintiff's First Set of Discovery, "Definitions and Instructions," para. D at 2 (Oct. 19, 2010)), invades each such cardholder's privacy.

No. 3

Interrogatory: Identify the software, including the version of the software, the date the software was installed, and the name, business address and business telephone number of the company that created and/or sold the software, that was used in the point of sale terminals that printed Exhibits 1, 2, and 3.

Answer: The software in the cash registers was custom-built by Target Corporation and Research Computer Services, then of Dayton, Ohio, now a division of NCR Corporation, 3097 Satellite Boulevard, Duluth, GA 30096-5810 (ph. 800.225.5627). The software was built on a point-of-sale application base created by Research Computer Services, with minor components created by other third-party vendors, such as Microsoft. The NCR software on which Target's customized product was based is their Advanced Store product, and is currently built upon the RCS RTE Visual POS Designer Runtime32 foundation, dated September 18, 2007 (SDK Release 2007.09.18, Designer Version 5.3.13, Foundation Library Version 5.2.8).

No. 4

Interrogatory: Identify all Target stores that were not using the same software as the software used at the point of sale terminals that printed <u>Exhibits 1–3</u> between September 2, 2008 and September 2, 2010[.]

Answer: None. All Target stores were using the same or similar software, although upgrades to that software may have been implemented at different times in different stores.

No. 5

Interrogatory: Identify all companies that processed Target's credit and debit card transactions between September 2, 2008 and September 2, 2010.

Answer: American Express Company, P.O. Box 981540, El Paso, TX 79998-1540 (800.528.5200).

Merchant Services, Bank of America, N.A., AW5-505-01-40, P.O. Box 2485, Spokane, WA 99210-2485 (ph. 800.228.5882).

Chase Paymentech Solutions, LLC, Building Two, 14221 Dallas Parkway, Dallas, TX 75254 (ph. 800.824.4313).

Discover Network, DFS Services LLC, P.O. Box 3015, New Albany, OH 43054 (ph. 800.347.2000).

Master Card Worldwide, 2000 Purchase Street, Purchase, NY 10577 (ph. 800.622.7747).

Visa Inc., P.O. Box 8999, San Francisco, CA 94128-8999 (ph. 800.847.2911).

No. 6

Interrogatory: State the name, job title, and business address of all persons who approved the use by Target of the software associated with the point of sale terminals that printed receipts in the form of Exhibits 1–3. If any such persons are no longer employed by Target, provide his or her last known home address and last known telephone number.

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Subject to this objection and the other general objections, and without waiving this objection or the other general objections:

The software in use when Exhibits 1–3 were printed was a version rolled out in Spring 2010. That version was approved by a representative from the testing team, David Neu; a representative from the release team, Ramesh Babu; a representative from the software-development team, Kevin Jansen; and a representative from the Store Operations department, Karla Erlandson. These employees' address is Target

Corporation, 1000 Nicollet Mall, Minneapolis, MN 55403. They can be contacted only through Target's attorneys in this matter.

The Spring 2010 software rollout did not affect the expiration date being printed on a sales-audit copy. Target has undertaken a diligent search but cannot determine when the change to suppress the expiration date on the register receipt occurred, or who approved it. Target has determined that it stopped printing a sales-audit copy for every credit- or debit-card transaction on October 30, 2003. At that time, Target restricted the printing of a sales-audit copy only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad (or the PIN pad is out of order). Target cannot tell whether that change affected whether the expiration date was printed on a sales-audit copy. The employees who researched this interrogatory were Bruce Christensen, Organizational Effectiveness Consultant, Target Corporation, 1000 Nicollet Mall, Minneapolis, MN 55403; and Terry Mackin, Senior Group Manager, Delivery Services, Mail Stop CC-1622, 33 South Sixth Street, Minneapolis, MN 55402. These employees can be contacted only through Target's attorneys in this matter.

No. 7

Interrogatory: Excluding cashiers and store managers, state the name, job title, and business address of all Target employees, who knew prior to September 2, 2010 that the software used in Target's point of sale terminals were printing expiration dates on receipts in the form of Exhibits 1–3. If any such persons are no longer employed by Target, provide his or her last known home address and last known telephone number.

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not

intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Target further objects to this interrogatory because it is unduly burdensome, in that it seeks "the name, job title, and business address" of many individual employees over a period of several years, including one or more employees in the cash office at each Target store. Target will list the jobs whose incumbents worked with sales-audit copies and would likely have been aware in connection with their roles that an expiration date was printed on a sales-audit copy.

Subject to these objections and the other general objections, and without waiving these objections or the other general objections:

The cash-office team members in each Target store; Sales Auditors and their supervisors in the Finance department at Target headquarters; Retail Card Services team members and their leadership in the Target Financial Services division; and POS Development Business Analysts, POS Development Engineers, and POS testing-team members in the Target Technology Services division.

No. 8

Interrogatory: Identify all persons who approved of a credit card or debit card's expiration date being printed on receipts in the form of Exhibits 1–3.

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Target further objects to this interrogatory because it rests on the incorrect assumption that Target made an isolated and unilateral decision to "approve[] of a credit card or debit card's expiration date being printed on receipts [sic] in the form of Exhibits 1–3."

Subject to these objections and the other general objections, and without waiving these objections or the other general objections:

Target did not make an isolated and unilateral decision to "approve[] of a credit card or debit card's expiration date being printed on receipts [sic] in the form of Exhibits 1–3." The expiration date is printed on the exhibited sales-audit copies because Visa and

other credit- and debit-card networks whose cards Target accepts require that Target maintain that information in case of a chargeback or other retrieval request from the card issuer or the card network. Please see Answer No. 14 below. Target began accepting charge cards in 1971, and cannot determine four decades later who made that decision. Target does not know the process that the card networks followed in adopting their requirement that merchants maintain information about a card's expiration date in case of a chargeback or other retrieval request from the card issuer or the card network, or who participated in that decision.

No. 9

Interrogatory: Between September 2, 2008 and September 2, 2010, please state whether Target had a document retention policy with respect to receipts in the form of Exhibits 1–3, and, if so, explain in detail what the policy was.

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Subject to this objection and the other general objections, and without waiving this objection or the other general objections:

Yes. The answer to this interrogatory may be derived or ascertained from Target's business records, particularly the Target Financial Services Records Retention Schedule, a copy of which is being produced in response to the accompanying requests for production. The schedule provides that records relating to chargebacks and retrievals, which includes sales-audit copies, must be retained for 13 months.

No. 10

Interrogatory: State whether Target has a copy in any format of receipts printed between September 2, 2008 and September 2, 2010 in the form of Exhibits 1–3.

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Target further objects to this interrogatory as overly broad because it seeks information that is not relevant to any Party's claim or defense, since the sales-audit

copies printed during the requested period necessarily include all the sales-audit copies that were stored under the register for the day to be forwarded to Target's central sales-audit office, and were not left in the cardholder's hands.

Subject to these objections and the other general objections, and without waiving these objections or the other general objections:

Yes. The relevant records-retention policy, the Target Financial Services Records Retention Schedule, provides that sales-audit copies must be retained for 13 months. *See* Answer No. 9. When the complaint was served in September 2010, the oldest sales-audit copies then being retained dated back to August 2009. Target is preserving those records while this lawsuit is pending.

No. 11

Interrogatory: State whether Target has records sufficient to identify the identity of any or all persons who provided Target a debit or credit card in connection with a point of sale transaction between September 2, 2008 and September 2, 2010 and who received a receipt in the form of Exhibits 1–3.

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale

receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Subject to this objection and the other general objections, and without waiving this objection or the other general objections:

No. With some exceptions, Target generally cannot identify "persons who provided Target a debit or credit card in connection with a point of sale transaction between September 2, 2008 and September 2, 2010 and who received a receipt [sic] in the form of Exhibits 1–3."

Target can readily identify any such person who initiated a chargeback — that is, who transmitted to a creditor a written notice of a billing-error dispute in connection with the cardholder's use of his or her card at a Target store, pursuant to Consumer Credit Protection Act § 161 [15 U.S.C. § 1666] — since the sales-audit copy is routinely retrieved and provided during the chargeback process. But that copy is not "provided to the cardholder at the point of the sale or transaction."

Target cannot identify any such person who may have received a sales-audit before August 2009 because Target retains sales-audit copies only for 13 months. When the complaint was served in September 2010, the oldest sales-audit copies then being retained dated back to August 2009, so Target cannot identify any such person who may have received a sales-audit copy before then. (Target is preserving those records while this lawsuit is pending.)

For "persons who provided Target a debit or credit card in connection with a point of sale transaction between [August 2009] and September 2, 2010," and who did not initiate a chargeback, Target may be able to identify such a person in some cases. But

the process of identifying the person and establishing that he or she "received a receipt [sic] in the form of Exhibits 1-3" is very resource-intensive. Target would first need to ascertain that a sales-audit copy was generated, but is missing from the "media brick" that was forwarded to Target's central sales-audit office. Target cannot ascertain this information electronically, but would need to manually search the retained sales-audit copies and compare them to each cash register's electronic journal, which would involve searching two years of records from 1,753 stores with an average of 34 registers per store. Target would then need to ascertain that the sales-audit copy was received and kept by the cardholder, rather than returned to the cashier or misplaced in some way other than the cardholder walking off with it. One way of checking whether a sales-audit copy was received and kept by the cardholder is by viewing a security-camera recording of the transaction; but such a recording is not always available, and would be retained only for 30 days except in special circumstances. Without a security-camera recording, the only other way of checking whether a sales-audit copy was received and kept by the cardholder is by asking the cardholder. Target can identify and contact a Target cardholder on its own but, for a cardholder who is using a credit or debit card issued by creditor other than Target, Target would need the card issuer or the card network to identify the cardholder.

No. 12

Interrogatory: State the name, job title, and business address of all persons, who approved the printing of a credit card's or debit card's expiration date on receipts in the form of Exhibits 1–3. If any such persons are no longer employed by Target, provide his or her last known home address and last known telephone number.

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Target further objects to this interrogatory because it rests on the incorrect assumption that Target made an isolated and unilateral decision to "approve[] of a credit card or debit card's expiration date being printed on receipts [sic] in the form of Exhibits 1–3."

Subject to these objections and the other general objections, and without waiving these objections or the other general objections:

Please see Answer No. 8.

No. 13

Interrogatory: Identify all facts supporting each of Target's affirmative defenses and identify every person, including stating their job title and business address, and if no longer an employee of Target, their last known home address and their last known telephone number, who would have knowledge of the underlying facts of each affirmative defense, and identify any documents upon which each affirmative defense is based upon [sic].

Answer:

Second defense: Wrong receipts. The documents that the Plaintiff took away from Target were not the "receipt provided to the cardholder at the point of the sale or transaction" within the meaning of 15 U.S.C. § 1681c(g)(1). They are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. The cash register prompts the cashier to ask the cardholder to "Sign Paper Copy." Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise. The persons knowledgeable about this affirmative defense include John Deters, Target, Mail Stop CC-14, 33 South Sixth Street, Minneapolis, MN 55402 (ph. 612.304.2444); Walt Mahanna, Target, NCB-0307, 7000 Target Parkway, Brooklyn Park, MN 55445 (ph. 763.440.5542); and Nicole Nilsen, TPS 20-470, 1000 Nicollet Mall, Minneapolis, MN 55403 (ph. 612.696.2122). Mr. Deters, Mr. Mahanna, and Ms. Nilsen can be contacted only through Target's attorneys. Target also believes, based on her prior litigation against other merchants, that the Plaintiff obtained the sales-audit copies negligently or imin order to foment litigation.

All documents that support this affirmative defense are being produced in response to Document Production Request No. 10. Discovery and investigation continue.

Third defense: Contributory negligence. If Target was negligent (which Target denies) in letting the Plaintiff take the sales-audit copies, then the Plaintiff was contributorily negligent. Please see the facts set forth above under the second defense, "wrong receipts." The Plaintiff's negligence exceeds any alleged negligence on Target's part. The persons knowledgeable about this affirmative defense include Plaintiff Drametta Todd, 6347 South Richmond, Chicago, IL 60629 (ph. 773.653.3218). All documents that support this affirmative defense are being produced in response to Document Production Request No. 10. Discovery and investigation continue.

Fourth defense: Compliance. Target complied with all applicable statutes and regulations. The persons knowledgeable about this affirmative defense include Walt Mahanna, Target, NCB-0307, 7000 Target Parkway, Brooklyn Park, MN 55445 (ph. 763.440.5542). Mr. Mahanna can be contacted only through Target's attorneys. All documents that support this affirmative defense are being produced in response to Document Production Request No. 10. Discovery and investigation continue.

Fifth defense: Estoppel. The Plaintiff is estopped by her own conduct from recovering on her claims, or any of them. Please see the facts set forth above under the second defense, "wrong receipts." The persons knowledgeable about this affirmative defense include Plaintiff Drametta Todd, 6347 South Richmond, Chicago, IL 60629 (ph. 773.653.3218). All documents that support this affirmative defense are being produced in response to Document Production Request No. 10. Discovery and investigation continue.

Sixth defense: Unclean hands. The Plaintiff seeks relief when her own hands are unclean. Please see the facts set forth above under the second defense, "wrong receipts." The Plaintiff's own unclean hands bar her from recovering on her claims, or any of them. The persons knowledgeable about this affirmative defense include Plaintiff Drametta Todd, 6347 South Richmond, Chicago, IL 60629 (ph. 773.653.3218). All documents that support this affirmative defense are being produced in response to Document Production Request No. 10. Discovery and investigation continue.

No. 14

Interrogatory: If not all receipts issued by Target disclose a debit card's or credit card's expiration date, state what caused the expiration date to be printed on Exhibits 1–3.

Answer: Target restates its General Objection No. 6 with respect to this interrogatory. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

Subject to this objection and the other general objections, and without waiving this objection or the other general objections:

Target does not print the expiration date on any receipt that is electronically printed and is provided to the cardholder at the point of the sale or transaction. The exhibits are not "receipts"; they are sales-audit copies, which are not intended for the cardholder, but rather must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer. A sales-audit copy is not printed for a PIN transaction, only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad. Each such copy is clearly labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE." The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

The expiration date is printed on the exhibited sales-audit copies because Visa and other credit- and debit-card networks whose cards Target accepts require that Target maintain that information in case of a chargeback or other retrieval request from the card issuer or the card network.

As to objections:

November <u>30</u>, 2010.

JOHNSON & BELL, LTD.

Garrett L. Boehm Justin H. Volmert Suite 2700 33 West Monroe Street Chicago, IL 60603-5404 Ph. 312.372.0770 Fax 312.372.9818

in association with

FAEGRE & BENSON LLP
Michael A. Ponto, No. 203944 (Minn.)
Brian Melendez, No. 223633 (Minn.)
(application for admission pro hac vice pending)
2200 Wells Fargo Center
90 South Seventh Street
Minneapolis, MN 55402-3901
Ph. 612.766.7309
Fax 612.766.1600

Attorneys for Defendant Target Corporation

As to answers:

Defendant Target Corporation signs these answers, under oath, as Rule 33 provides, by and through its authorized representative whose signature appears below. These answers are based on information available from business records and other documents in Target's possession, custody, or control, and on the knowledge or information furnished by Target's employees, attorneys, and other agents, and do not necessarily reflect the personal knowledge of the individual who is signing the answers on Target's behalf.

November **2**, 2010.

TARGET CORPORATION

By John Deters

Engineering Consultant

Target Corporation

The foregoing was sworn to before me and subscribed in my presence this day, November $\frac{30}{2}$, 2010:

Seal

Notary Public

fb.us.6035688.04

EXHIBIT J

Case: 1:10-cv-05598 Document #: 45 Filed: 06/29/11 Page 65 of 111 PageID #:330

Certified Copy

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

DRAMETTA TODD, individually and on behalf of a class

Plaintiff,

VS.

Case No. 10 C 5598

TARGET CORPORATION,

Defendant.

THIS TRANSCRIPT MAY CONTAIN CONFIDENTIAL

PORTIONS WHICH ARE NOT YET DESIGNATED

30(b)(6) ORAL DEPOSITION OF

KRISTEN J. COOK

January 24, 2011 2:34 p.m.

Faegre & Benson, LLP 2200 Wells Fargo Center, 90 South Seventh Street Minneapolis, Minnesota

Rebecca L. Klanderud, Certified Shorthand Reporter



Telephone: 312.782.8087 Toll Free: 800.708.8087 Facsimile: 312.704.4950

> 311 Monroe Street Suite 1200 Chicago, IL 60606

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APPEARANCES: AAPPEARANCES: AAPPEARANCES: WARNER LAW FIRM, LLC BY: CURTIS C. WARNER, ESQUIR Suite 560 155 North Michigan Avenue Chicago, Illinois 60601 152 ASS, 8820 Counsel for Plaintiff FORTHER MODALY, JANUARY 24, 2011 MINNEAPOLIS, MINNESOTA 15 ASS, 12 ASS,	
DRAMETTA TODD, individually : Case No. and on behalf of a class : 10 C 5598 Flaintiff, : VS. TARGET CORPORATION, Defendant. :	
Case No. and on behalf of a class 10 C 5598	
BY: CURTIS C. WARNER, ESQUIR Suite 550 155 North Michigan Avenue 150 North Michigan Avenue 155 North Mic	
and on behalf of a class : 10 c 5598 Plaintiff, : 5598 Chorago, Illinois 60601 312.238.9820 Counsel for Plaintiff EDELMAN, COMBS, LATTURNER 8 GOODWIN, LLC BY: CATHLEEN M. COMBS, ESQUI 18th Floor 120 South LaSalle Street Chicago, Illinois 60603 312.739.4200 Counsel for Plaintiff FAEGRE & BENSON, LLP BY: BRIAN MELENDEZ, ESQUIRE 200 Wells Fargo Center 90 South Seventh Street Minneapolis, Minnesota 55402 612.766.7000 Counsel for Defendant 24 25 INDEX: EXAMINATION: PAGE By Mr. Warner 5, 54 By Mr. Warner 143	
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Suite 1200 311 West Monroe Street Chicago, IL 60606 www.esquiresolutions.com Kristen J. Cook

January 24, 2011

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		8	
	. 13	141 141 141 141	15
1	he's going. Either you understand his	1	A. Yes.
2	question	. 2	Q. Okay. Where were they kept?
3	THE WITNESS: Okay.	3	A. We have printed out relevant
4	MR. MELENDEZ: - or you don't. If	4	sections, and some versions were held on our
5	you don't, let him know. If you do, answer it.	5	on our team's drive.
6	THE WITNESS: Okay.	6	Q. Okay. But these documents were not
7	MR. MELENDEZ: Okay?	7	held on the team's drive?
8	BY MR. WARNER:	8	A. (Witness indicating.)
9	Q. I'm just here to listen. You can ask	9	No.
10	questions.	10	Q. So you needed to obtain them from
11	Okay. Are you familiar then with	11	Visa, correct?
12	are you familiar with Visa's rules as	12	A. Correct.
13	regarding charge-backs?	13	Q. Can you show me where in those
14	A. From high-level in the U.S.	14	documents that it states that the information
15	Q. Okay. Well, what does that mean,	15	regarding expiration date needs to be printed on
16	"high-level in the U.S."?	16	a receipt?
17	A. Different parties within Target could	17	MR. MELENDEZ: Object to the form.
18	provide you individual charge-back code	18	You can answer.
19	information that can provide you a broad scope	19	THE WITNESS: Sure. I think with
20	view of what's required (witness indicating).	20	Visa, there's a distinction. So for the
21	Q. Okay. Of a general view?	21	cardholder receipt that we give to the
22	A. Uh-huh.	22	cardholder, we do not print the expiration date
23	THE COURT REPORTER: Yes.	23	on the receipt. However, for purposes of the
24	THE WITNESS: Yes.	24	charge-back in these documents, it does
25	BY MR. WARNER:	25	reference the need to have that information and

	14	*	16
	14	CACTURE PACE OF THE PACE OF TH	16
1	Q. Okay. What is your general view of	1	provide it to successfully respond.
2	Q. Okay. What is your general view of Visa's charge-back rules?	2	provide it to successfully respond. BY MR. WARNER:
2 3	Q. Okay. What is your general view of Visa's charge-back rules? A. So the charge-back rules require that	2	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there
2 3 4	Q. Okay. What is your general view ofVisa's charge-back rules?A. So the charge-back rules require thatwe keep and maintain certain information to	2 3 4	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there specifically that says that it has to be printed
2 3 4 5	 Q. Okay. What is your general view of Visa's charge-back rules? A. So the charge-back rules require that we keep and maintain certain information to provide for retrieval requests and in the case 	2 3 4 5	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there specifically that says that it has to be printed on a receipt?
2 3 4 5 6	 Q. Okay. What is your general view of Visa's charge-back rules? A. So the charge-back rules require that we keep and maintain certain information to provide for retrieval requests and in the case of charge-backs. 	2 3 4 5 6	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there specifically that says that it has to be printed on a receipt? MR. MELENDEZ: Object to the form.
2 3 4 5 6 7	 Q. Okay. What is your general view of Visa's charge-back rules? A. So the charge-back rules require that we keep and maintain certain information to provide for retrieval requests and in the case of charge-backs. Q. You've produced some documents today 	2 3 4 5 6 7	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there specifically that says that it has to be printed on a receipt? MR. MELENDEZ: Object to the form. You can still answer.
2 3 4 5 6 7 8	 Q. Okay. What is your general view of Visa's charge-back rules? A. So the charge-back rules require that we keep and maintain certain information to provide for retrieval requests and in the case of charge-backs. Q. You've produced some documents today regarding Visa. They're labeled Acosta T630 	2345678	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there specifically that says that it has to be printed on a receipt? MR. MELENDEZ: Object to the form. You can still answer. THE WITNESS: For purposes of the
2 3 4 5 6 7 8 9	 Q. Okay. What is your general view of Visa's charge-back rules? A. So the charge-back rules require that we keep and maintain certain information to provide for retrieval requests and in the case of charge-backs. Q. You've produced some documents today regarding Visa. They're labeled Acosta T630 through Acosta T643. 	23456789	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there specifically that says that it has to be printed on a receipt? MR. MELENDEZ: Object to the form. You can still answer. THE WITNESS: For purposes of the card association rules, they would not define a
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2 3 4 5 6 7 8 9 10 11 12 13 14	Q. Okay. What is your general view of Visa's charge-back rules? A. So the charge-back rules require that we keep and maintain certain information to provide for retrieval requests and in the case of charge-backs. Q. You've produced some documents today regarding Visa. They're labeled Acosta T630 through Acosta T643. Are those documents that you provided your counsel? A. Yes. Q. Okay. Do you yourself obtain those documents from the card providers? A. I did.	2 3 4 5 6 7 8 9 10 11 2 13 4 15 14 15	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there specifically that says that it has to be printed on a receipt? MR. MELENDEZ: Object to the form. You can still answer. THE WITNESS: For purposes of the card association rules, they would not define a retrieval request as a receipt. BY MR. WARNER: Q. I'm asking you where in the rules does it say that an expiration date must be printed on a receipt for retrieval back purposes?
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q. Okay. What is your general view of Visa's charge-back rules? A. So the charge-back rules require that we keep and maintain certain information to provide for retrieval requests and in the case of charge-backs. Q. You've produced some documents today regarding Visa. They're labeled Acosta T630 through Acosta T643. Are those documents that you provided your counsel? A. Yes. Q. Okay. Do you yourself obtain those documents from the card providers? A. I did. Q. Okay. Who did you talk to at Visa or if you did talk to anyone at Visa regarding the charge-back requirements? A. I did not speak with them regarding the charge-back requirements. I spoke with them to obtain copies of the rules. Q. Do you know if Target had in its	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	provide it to successfully respond. BY MR. WARNER: Q. But is there anything in there specifically that says that it has to be printed on a receipt? MR. MELENDEZ: Object to the form. You can still answer. THE WITNESS: For purposes of the card association rules, they would not define a retrieval request as a receipt. BY MR. WARNER: Q. I'm asking you where in the rules does it say that an expiration date must be printed on a receipt for retrieval back purposes? MR. MELENDEZ: Object to the form. THE WITNESS: So what it does state here on Table 76 for both the 2008, May and November riles is that a card expiration date needs to be provided with a retrieval request. BY MR. WARNER: Q. Okay.



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	17	2,520,000 (M. 100,000)	19
1	···· · ··· · ··· · · · · · · · · · · ·	1	processors can accept the document is when it's
2	for?	2	printed.
3	THE WITNESS: We print a copy from	3	BY MR. WARNER:
4	the Signature Storage and Retrieval System and	4	 Q. You just need to have the information
5	send it back to our bankcard processor, BAMS,	5	for the expiration date, correct, to provide to
6	who fulfills that retrieval request to – there	 6	the to Visa for charge-backs, correct?
7	it is – to Visa.	1 7	 A. In addition to many other fields.
8	So this, for example, is an example	8	Q. Correct.
9	on T09 – 0209, that this document would be	9	Currently, if we look at the exhibit
10 11	printed and then sent over to Bank of America	10	it's Bates-stamped T 360, there's I can't
12	Merchant Services, who's our Visa processor, and	11 ·	remember what exhibit this is but
13	then they would communicate this information	12	A. (Witness indicating.)
14	back to Visa. That's how the retrieval process	13	14.
15	is fulfilled (witness indicating).	14	Q. Yeah. Okay, 14.
16	MR. WARNER: Could we have the	15	Exhibit 14 doesn't have an expiration
17	document that she has, the Acosta documents marked as an exhibit?	16	date, correct?
18		17	A. Yes, it does not.
19	Can you mark those, please? THE WITNESS: They're part of this	18	 Q. Okay. Let me ask the question again.
20	Number 4.	19	It does not have an expiration date,
21	MR. WARNER: No. The Acosta	20	correct, on Exhibit 14?
22	documents.	21	A. Yes.
23	MR. MELENDEZ: No. He's asking about	22	Q. No expiration date, correct?
24	something different. Remember, you've got to	23 24	A. (Witness indicating.)
25	listen to what he's referring to.	25	MR. MELENDEZ: Answer out loud.
			THE WITNESS: Yes.
	18	Christian and a	20
1	MR. WARNER: Actually, I was asking	1	BY MR. WARNER:
2	the court reporter that.	2	 Q. Okay. So how does Target now do
3	THE WITNESS: Oh.	3	charge-backs since they're not printing the
4	MR. WARNER: If we can have that	4	expiration date on the sales audit chit?
5	marked as an exhibit.	5	A. So there's – these copies that were
7	(Mhanana D. 111 E. 111 11 11 11 11 11 11 11 11 11 11 11 1	6	printed at the point of sale, these copies at
8	(Whereupon, Deposition Exhibit Number	17	the point of sale do not show the register
9	17 was marked for identification.)	8	receipt (witness indicating) or - I'm sorry
10	BY MR. WARNER:	9	do not show the expiration date.
11		10	Number 209, which is printed from our
12	Q. All right. In Exhibit 17, can you pinpoint a statement from Visa where it says	11	Signature Storage and Retrieval System - sorry
13	that the expiration date must be printed on a	12	(witness indicating) - within Exhibit 4.
14	receipt?	13	MS. COMBS: Okay.
15	MR. MELENDEZ: Objection, asked and	14	THE WITNESS: — does show the
16	answered.	15 16	expiration date.
17	THE WITNESS: (Witness indicating.)	16 17	BY MR. WARNER:
18	MR. WARNER: I don't think I have an	ž.	Q. So Target now has a system in place
19	answer, Counsel.	19	that captures the consumer's signature?
20	MR. MELENDEZ: Actually, three	20	A. Uh-huh.
21	answers, but you can answer it again if you'd	21	Q. Yes?
22	like.		A. Yes.
	IING.		
23		22 23	Q. Okay. And it's stored
22 23 24	THE WITNESS: In the document, it	23	electronically, correct?
23 24 25	THE WITNESS: In the document, it doesn't specifically say that it need be	.	



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Г	<u> </u>			_
	25	\$1430GB644	27	
1	- Jeanner mon mar change was	1	correct?	
2		2	A. Uh-huh.	
3		3	Q. Did you review the	
4	Q. Do you know who might know?	4	THE COURT REPORTER: Is that a yes?	
5	 A. I do, and I don't have it here with 	5	THE WITNESS: Yes.	
6	me, but, yeah. My team has that information.	∯ 6	BY MR. WARNER:	
7	Q. Okay.	.7	Q. Did you review the January 2009 regs	ł
8	* * *	8	regarding security rules and procedures of the	-
9	(Whereupon, an off-the-record	9	merchant edition?	1
10	discussion was had.)	10	 A. I – you know, I'm not entirely sure 	Ì
11 12	DVMD WADNED	11	and when I requested them from MasterCard, they	1
. 13	BY MR. WARNER:	12	refused to provide them, saying they were not	ı
14	Q. All right. I want you to take a look	13	public. We had to work through our acquirers to	1
15	at these documents that are labeled T 623 Acosta	14	get information anything older than 12 to 18	۱
16	through Acosta T 629.	15	months.	1
17	Mhereupan Danceitian Eukihit Number	16	Q. Do you know if the – do you have any	I
18	(Whereupon, Deposition Exhibit Number18 was marked for identification.)	17	other – do you know if Target has on their	ı
19	* * *	18	computer system any of the Security Rules and	ı
20	BY MR. WARNER:	19	Procedures, Merchant Edition from MasterCard?	ı
21	Q. Take a look at that	20 21	A. Not other than this version (witness	I
22	Is that something that the Acosta	22	indicating).	1
23	documents that you provided your – 18, that you	23	Q. Okay. As far as also the Visa	ı
24	provided your counsel?	24	question that we had, was there anything in the	l
25	A. Yes.	25	Visa that said you needed to print an expiration date on a sales audit copy, the previous	ı
	26			-
			28	١
1	Q. Okay. Where did – did you obtain	1	exhibit	ı
2	those documents for your counsel?	2	A. Uh-huh. I think I answered that, no,	ı
3	A. I did.	3	it doesn't specifically say -	
5	Q. And where did you obtain those	4	Q. Oh, okay.	l
6	documents from?	5	A. – that operationally –	ı
7	MasterCard's website. Okay. Did is the same guestion.	6	Q. Correct.	ļ
8	Q. Okay. Did – is the – same question like regarding the Visa.	7	A it happens that way.	l
9	Is there any statement in the	8	Q. And the same thing for 18?	ĺ
10	guidelines that state that an expiration date	9	There's nothing that says that you	l
11	needs to be printed on a receipt?	10 11	need to print it on a sales audit copy?	ĺ
12	A. No, similar to the – to the Visa	12	A. No.	
13	situation. In order to respond to the retrieval	13	Q. Okay.	
14	request, we need to print them and submit them,	14	A. I	
15	but nowhere in here does it specifically say	15	Q. Thank you.	ı
16	that that needs to be printed on one document.	16	And Target's position is that a	
17	Q. Okay.	17	merchant copy and a sales audit copy are the same?	
18	A. But that's not the case with all card	18	A. Correct.	
19	associations.	19	Q. Okay.	
20	Q. Prior to this litigation, did you	20	MR. WARNER: I'd like to have this	
21	harrier and the second of the	21	marked as Exhibit 19, please.	
22		22	* * *	
23	copies?	23	(Whereupon, Deposition Exhibit Number	
24	 No, other than to review their regs. 	24	19 was marked for identification.)	
25	^ \/ " ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	25	* * *	



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Suite 1200 311 West Monroe Street Chicago, IL 60606 www.esquiresolutions.com Kristen J. Cook

January 24, 2011

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29 31 1 BY MR. WARNER: 1 reflect only the last four digits of the PAN, 2 Q. Okay. Does this look like a document 2 the terminal software changes required to 3 that you might have reviewed within - for a 3 exclude the card expiration date from cardholder 4 part of your job within the past year or so or 4 and merchant receipts may be implemented with a 5 two years? 5 future software update but no later than 31 6 A. It looks like the sections that you 6 December 2010. 7 have here are very similar to what is included 7 Q. Thank you. 8 in Exhibit 18. 8 What I'm handing you is a document, 9 Q. It's just that it's a 2009 edition? 9 and we'll mark it as Exhibit 20. 10 A. (Witness indicating.) 10 11 Q. Okay. 11 (Whereupon, Deposition Exhibit Number 12 THE COURT REPORTER: Yes? 12 20 was marked for identification.) 13 THE WITNESS: Yes? 13 14 BY MR. WARNER: 14 BY MR. WARNER: 15 Q. Okay. If you want to look at 3.8.3, 15 Q. Okay. And Exhibit 20 is — it says Primary Account Number Truncation Expiration 16 16 Credit Card Expiration Date, if available. 17 Date Omission. 17 This is document - well, strike 18 A. (Witness indicating.) 18 that. 19 Q. Okav. 19 This is a document that - did you 20 A. Yes. 20 provide to your counsel? 21 21 Okay. Have you -- do you ever A. I did not provide it, but I know it 22 remember reading this section of - while you 22 was provided. 23 were employed by Target within the past two 23 Q. Do you know who provided it? 24 vears? 24 A. Yes, I do. Walt Mahanna provided it. 25 A. Yes. 25 However, upon my future review, this 30 32 Q. Okay. Can you please read into the 1 document is not relevant for purposes of what 2 record the entire three paragraphs of the 3.8.3? 2 we're discussing in the matter at hand. 3 A. The cardholder and merchant receipts 3 Q. Okay. And it's - why is it not 4 generated by all electronic POS terminals. 4 relevant? whether attended or unattended, and all printed 5 5 A. Because when you take a look at the 6 ATM receipts must omit the card expiration date. 6 first one, it's talking about transactions 7 In addition, the cardholder receipt generated by 7 resulting from a mail order or recurring 8 electronic POS terminals, whether attended or 8 transaction which are not at issue. 9 unattended, and all printed ATM receipts must 9 And for the second section noted 10 reflect only the last four digits of the PAN. 10 here, it's resulting from pre-authorized 11 All proceeding digits of the PAN must be 11 healthcare transactions which are also not at 12 replaced with fill characters such an X, star or 12 issue. 13 number, that are neither blank nor numeric 13 We did provide the relevant documents 14 characters. 14 in the updated information here (witness 15 MasterCard strongly recommends that 15 indicating). 16 if an electronic POS terminal generates a 16 Q. Okay. Does - what about Target 17 merchant copy of the cardholder receipt, the 17 healthcare clinics? 18 merchant copy should also reflect only the four 18 Is that not applicable? 19 digits of the PAN, replaced all proceeding 19 A. Not applicable for pre-authorized 20 digits with fill characters, such as an X, star 20 healthcare. 21 or a number sign, that are neither blank spaces 21 Q. Okay. Does Target accept credit 22 nor numeric characters.

22

23

24

25

cards over the internet?

A. Yes.



Solely with respect to any deployed

electronic POS terminal or ATM currently

producing cardholder receipts that properly

23

24

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Q. What is a customer provided when they

do an internet transaction to signify that they

	33	ATLANGUE SAN	35
]]	have made a purchase?	1	that and who reviewed this information. Our
2	A. They are – you know what?	2	team is responsible for communication regarding
3	I did not prepare information	3	card information, but our technology partners in
4		4	TTS also completely review the mandates.
5	was under the understanding that that was not in	5	Q. Is TTS a separate entity?
6	scope for a - at the point of purchase	6	and a departure criticy;
7		7	
1 8	MR. MELENDEZ: And, Kristy, you	1	Yeah. It's Target Technology
9	understand it's just your job to answer the	8	Services, so it's the pyramid that John works
10	questions that he asks.	9	in.
11	THE WITNESS: Okay.	10	 Q. Okay. So, to the best of your
12	I don't know.	11	knowledge, John's did department, TTS, would be
13		12	the entity that would have any memorandum
	BY MR. WARNER:	13	related to any planned changes for the sales
14	Q. Okay.	14	audit copies?
15	MR. WARNER: Go off the record for a	15	 A. Not John's department in
16	quick second.	16	particular –
17	* * *	17	Q. Okay.
18	(Whereupon, an off-the-record	18	A. – but – and we don't normally
19	discussion was had.)	19	memorandum things.
20	* * *	20	Q. How do people at Target know about
21	(Whereupon, a short recess was taken.)	21	compliance issues then?
22	* * *	22	A. E-mail, communication, meetings.
23	BY MR. WARNER:	23	Q. Okay. Do you know if you were asked
24	 Q. Is the only reason that Target 	24	to save all of your e-mails regarding any —
25	stopped printing expiration dates on the sales	25	e-mails regarding CACTA
			e-mails regarding FACTA or expiration dates?
	34	H.) W MOXAGE.	36
1	audit copy was because of this lawsuit?	1	Were you –
2	A. I don't know.	2	A. Yes.
3	Q. Do you know who might know?	3.	Q. You were instructed?
4	A. John, maybe.	4	A. (Witness indicating.)
5	 Q. Do you think anybody in your legal 	5	MR. MELENDEZ: Remember to let him
6	department might know?	. 6	finish before you start.
7	 A. Possibly. I wasn't involved in that 	7	BY MR. WARNER:
8	decision, but it also brings us in compliance	8	
9	with the information you had me read into the	9	Q. Are all your e-mails regarding FACTA
10	record.	10	currently archived somewhere going back to 2005?
11	Q. All right. So if there was a - did	11	MR. MELENDEZ: Object to the form,
12	you write any memorandum regarding this - what	12	but you can answer.
13	we just read to see 0	13	THE WITNESS: I don't know how it
14	we just read to voil?	1 ± ⊃	
14	we just read to you? A. No.	1	happens, but we get notification that our
	A. No.	14	e-mails are, yeah
15	A. No. Q. Okay. Do you know if anybody else	14 15	e-mails are, yeah BY MR. WARNER:
15 16	A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009	14 15 16	e-mails are, yeah BY MR. WARNER: Q. Okay.
15 16 17	A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance –	14 15 16 17	e-mails are, yeah BY MR. WARNER: Q. Okay. A are being saved during because
15 16 17 18	A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance — A. Not to my knowledge.	14 15 16 17	e-mails are, yeah — BY MR. WARNER: Q. Okay. A. — are being saved during — because of a litigation issue.
15 16 17 18 19	 A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance — A. Not to my knowledge. Q. How would then Target but for this 	14 15 16 17 18 19	e-mails are, yeah — BY MR. WARNER: Q. Okay. A. — are being saved during — because of a litigation issue. Q. Okay. So, to your knowledge, there's
15 16 17 18 19 20	 A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance – A. Not to my knowledge. Q. How would then Target but for this lawsuit then decide to bring in the – is what 	14 15 16 17 18 19 0	e-mails are, yeah — BY MR. WARNER: Q. Okay. A. — are being saved during — because of a litigation issue. Q. Okay. So, to your knowledge, there's currently a litigation hold on Target's e-mails
15 16 17 18 19 20 21	A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance — A. Not to my knowledge. Q. How would then Target but for this lawsuit then decide to bring in the — is what you're saying in compliance with MasterCard's	14 15 16 17 18 19 20 21	e-mails are, yeah — BY MR. WARNER: Q. Okay. A. — are being saved during — because of a litigation issue. Q. Okay. So, to your knowledge, there's
15 16 17 18 19 20 21	A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance — A. Not to my knowledge. Q. How would then Target but for this lawsuit then decide to bring in the — is what you're saying in compliance with MasterCard's rules without any written instructions being	14 15 16 17 18 19 20 21 22	e-mails are, yeah — BY MR. WARNER: Q. Okay. A. — are being saved during — because of a litigation issue. Q. Okay. So, to your knowledge, there's currently a litigation hold on Target's e-mails
15 16 17 18 19 20 21 22	A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance — A. Not to my knowledge. Q. How would then Target but for this lawsuit then decide to bring in the — is what you're saying in compliance with MasterCard's rules without any written instructions being written to anybody?	14 15 16 17 18 19 20 21 22 23	e-mails are, yeah — BY MR. WARNER: Q. Okay. A. — are being saved during — because of a litigation issue. Q. Okay. So, to your knowledge, there's currently a litigation hold on Target's e-mails regarding FACTA issues?
15 16 17 18 19 20 21 22 23	A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance — A. Not to my knowledge. Q. How would then Target but for this lawsuit then decide to bring in the — is what you're saying in compliance with MasterCard's rules without any written instructions being written to anybody? A. In our process, there are several	14 15 16 17 18 19 20 21 22	e-mails are, yeah — BY MR. WARNER: Q. Okay. A. — are being saved during — because of a litigation issue. Q. Okay. So, to your knowledge, there's currently a litigation hold on Target's e-mails regarding FACTA issues? A. To my knowledge. Q. Okay.
15 16 17 18 19 20 21 22	A. No. Q. Okay. Do you know if anybody else wrote any memorandum regarding the 2009 MasterCard compliance — A. Not to my knowledge. Q. How would then Target but for this lawsuit then decide to bring in the — is what you're saying in compliance with MasterCard's rules without any written instructions being written to anybody?	14 15 16 17 18 19 20 21 22 23	e-mails are, yeah — BY MR. WARNER: Q. Okay. A. — are being saved during — because of a litigation issue. Q. Okay. So, to your knowledge, there's currently a litigation hold on Target's e-mails regarding FACTA issues? A. To my knowledge.



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Suite 1200 311 West Monroe Street Chicago, IL 60606 www.esquiresolutions.com Kristen J. Cook

January 24, 2011

MAY CONTAIN CONFIDENTIAL PORTIONS

37 39 1 1 any e-mails - have you ever seen any e-mails 2 2 (Whereupon, Deposition Exhibit Number inquiring whether American Express' policy 3 3 21 was marked for identification.) regarding the printing of the full account 4 numbers and expiration dates on a merchant copy 4 5 BY MR. WARNER: 5 was legal under FACTA? 6 6 Q. Are you familiar with the document A. No. 7 7 we've now marked as 21, Todd T 431 and 32? 8 8 (Whereupon, Deposition Exhibit Number 9 Q. And what is this document? 9 22 was marked for identification.) 10 A. It's a copy of parts of the American 10 11 BY MR. WARNER: Express rules from October 2010. The page you 11 12 have with 6.6 is the submission requirements for 12 Q. Have you ever seen this document that 13 paper-based transactions which we don't do, but 13 we've marked as 22, Rules for Visa Merchants? 14 the following page or section, I believe it's 14 A. Maybe. 15 6.6.1, but we -- has similar information 15 Can you tell me what year is noted at 16 regarding electronic transactions, and that page 16 the bottom? 17 requires that you need to submit much of the 17 Q. 2007 is the copyright date. 18 same of these items on a single -- on a single 18 A. Can I ask a question? 19 slip for charge-backs and retrievals. 19 Q. Sure. 20 Q. Okay. But you don't need to print 20 A. Was this the document that was 21 the - according to American Express, you don't 21 included in the complaint? 22 need to print the expiration date on any 22 Q. The documents in the complaint were 23 receipt, correct? 23 just the receipts, one, two, and three. There 24 A. Actually, for the merchant copy and 24 was a document that - allegation within the 25 for retrievals and charge-backs, you do need the 25 complaint that referenced Visa's instructions to 38 40 1 expiration date. 1 merchants, yes. Q. Printed on the actual merchant copy 2 2 A. I've seen a document like this one. 3 receipt? 3 I'm not sure if it's the 2006 or 2007 version. 4 A. Yes. 4 Q. Okay. If you want to take a look on Q. The journal's not good enough for 5 5 the third page, second paragraph from the 6 American Express? 6 bottom, it says: Keep the white copy of the 7 A. Yes, it's not. 7 transaction receipt. 8 Q. Okay. How is Target then complying 8 Target doesn't use those, correct? 9 with American Express' requirements regarding 9 A. Correct. 10 charge-backs if that information is not on the 10 Q. Okay. But do you know of other 11 merchant receipt? 11 businesses that do use a duplicate white copy, 12 A. So for those transactions where the 12 yellow copy receipt format? 13 paper copy is printed at the point of sale and 13 A. Yeah. Visa has rules for all 14 the guest signs it, and it prints without an 14 different types of merchants. 15 expiration date, we're subjecting ourself to the 15 Q. And they're exact copies of the same 16 loss should that transaction come up as a 16 receipt, correct, if there's a white and a 17 retrieval or a charge-back. We would not be 17 yellow copy? 18 able to adequately support getting that 18 A. To my knowledge. 19 charge-back reversed, so we take the expense on 19 Q. Okay. When there - one's a customer 20 them. 20 copy; one's a merchant copy, correct? 21 21 Q. Do you know if anybody at Target ever A. In my personal experience? 22 questioned whether American Express' requirement 22 Q. Sure. 23 was illegal? 23 Α. I can't speak for generally. 24 24 A. Not to my knowledge. Sure. Generally, that's correct. 25 Okay. Do you know if there would be 25 Customer takes one; the merchant gets



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24..

- A. John noted when it was actually deployed, so it sounds like a few months ago in the October and November time frame, but I would refer to John Deters' testimony.
- Q. Okay. Do you know when FACTA was passed?
 - A. 2003, if I read right.
- Q. All right. Did Target comply with FACTA?
 - A. Yes.

- Q. What steps did it take to comply with FACTA?
- A. On the cardholder copy of the receipt, it it presented only the last four digits of the account number and removed the expiration date.
- Q. Okay. And did Target accomplish this change by modifying the Point of Sale software?
- Ä. I don't know in particular but from what I'm learning, it sounds like that's how we did it. John might be able to say how better than I.
- Q. Okay. Mr. Warner asked you some questions just a little while ago toward the end of his examination of you about cases where a

the answer better than he would, and I'd like to come back to those.

First, Mr. Deters was asked whether Target could count, physically count the number of sales audit copies that it was storing from the last — from — for a 13-month period.

Do you remember that?

- A. Yeah.
- Q. How would Target go about doing that, ascertaining that precise number?
- A. I think we would need to bring in probably contractors because we don't have the capacity to be able to do that and literally take box by box off of the shelves and count through each one to figure out how many there were just to get the count piece, but then manual matching them up to a source file that John's team might pull together would be a very, very difficult process.
- Q. Okay. Have you prepared any estimate of the expense, what such a process might involve?
 - A. No.
- Q. Okay. Mr. Deters was also asked about how Target would go about determining the

merchant prints a yellow and a white copy of a receipt?

- A. Uh-huh.
- Q. And you testified that in your experience, the yellow and the white copies were identical.

Do you remember that testimony?

- A. Yes.
- Q. Have you ever, in fact, compared the yellow and the white copies to see whether they are, in fact, identical?
- A. No. And as I thought about it more, the one piece that I know is different on those two copies is one says merchant copy at the bottom, and one says cardholder copy at the bottom, so that would be one known change. There could be more.
- Q. All right. So, clearly, they are not identical, are they?
 - A. Not completely identical.
- Q. Okay. Do you know in what other respects they may differ?
 - A. I don't.
- Q. And Mr. Deters mentioned a couple
 of a couple of questions where you would know

identity of a guest who walked away with a sales audit copy.

Do you remember that?

A. Yes.

- Q. How would Target go about determining the identity of such a guest?
- A. So I think John mentioned about how we could do it for a REDcard guest. So the first steps would be to understand what transactions printed a sales audit copy, and then go through that manual process to figure out which ones matched up and which ones were missing. Then for the ones that were missing, we'd need to figure out is it a REDcard guest?

And if so, we have an issuing processing system that holds more information about that guest and would more likely be able to contact them.

For the third-party guest, we'd need to find out what the card type was, and then likely what the BIN is and what that issuing bank is, and we would need to reach out to all the issuing banks potentially through our processors. We haven't explored how that would work, to figure out for each issuing bank



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EXHIBIT K

UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

Drametta Todd, individually and on behalf of a class,

No. 1:10-cv-05598

Plaintiff.

VS.

Target Corporation,

Defendant.

TARGET'S ANSWERS TO INTERROGATORIES (SET II)

To: Plaintiff Drametta Todd and her attorneys Curtis C. Warner, Warner Law Firm, LLC, Millennium Park Plaza, 155 North Michigan Avenue 560, Chicago, IL 60601; and Daniel A. Edelman, Cathleen M. Combs, James O. Latturner, and Francis R. Greene, Edelman, Combs, Latturner & Goodwin, LLC, 18th Floor, 120 South LaSalle Street, Chicago, IL 60603.

Pursuant to Rule 33, Defendant Target Corporation, for its answers to the interrogatories in the Plaintiff's Second Set of Discovery: (1) Requests for Admission; (2) Interrogatories; and (3) Document Production Requests to Defendant Target Corporation (Feb. 11, 2011), states:

For these answers' purposes, "Target" means Defendant Target Corporation.

General Objections

1. Target objects to each interrogatory to the extent that it seeks information protected by the attorney-client privilege, the work-product doctrine, or any other privilege, protection, or exemption from disclosure.

- 2. Target objects to each request and each definition or purported instruction to the extent that it requires or purports to require a duty that Target does not otherwise owe. Target will respond as required by Rule 33 or any other applicable rule or order.
- 3. Target likewise objects to each definition or purported instruction to the extent that it purports to restate, characterize, qualify, or modify the applicable rules.

 Target will respond as required by Rule 33 or any other applicable rule or order.
- 4. Target objects to the purported instruction, in "Definitions and Instructions," paragraph P, that "[e]ach Interrogatory contained herein is a continuing one. . . . If, after serving an answer to any Interrogatory contained herein, you obtain or become aware of any further information pertaining to such Interrogatory, you are required to serve upon Plaintiff amended answers setting forth such information." Target will supplement its answers as required by Rule 26(e) or any other applicable rule or order.
- 5. Target objects to the boilerplate "Definitions and Instructions" that define terms not used in the interrogatories.

Answers

No. 1

Interrogatory: In the 13 months immediately prior to the date Target stopped printing a credit card's or debt card's expiration date on Sales Audit Copies, please state the number of Sales Audit Copies that Target printed in connection with purchases at Target paid for with either a Target Store card, a Target Visa card, or a Target debit card.

Answer: [This interrogatory has been withdrawn, subject to being served again if the Court certifies a class action.]

No. 2

Interrogatory: In the 13 months immediately prior to the date Target stopped printing a credit card's or debt card's expiration date on Sales Audit Copies, please state the number of Sales Audit Copies generated in connection with purchases at Target paid for with either a Target Store card, a Target Visa card, or a Target debit card that Target retained.

Answer: [This interrogatory has been withdrawn, subject to being served again if the Court certifies a class action.]

No. 3

Interrogatory: Please state that date Target stopped printing a credit card's or debit card's expiration date on Sales Audit Copies.

Answer: November 13, 2010.

No. 4

Interrogatory: In the 13 months immediately prior to the date Target stopped printing a credit card's or debt card's expiration date on Sales Audit Copies, please state the number of Sales Audit Copies generated in connection with purchases at Target paid for with either a Target Store card, Target Visa card, or a Target debit card that Target did not retain. For each such Sales Audit Copy that was not retained, please state the last known address of the customer involved in the transaction.

Answer: [This interrogatory has been withdrawn, subject to being served again if the Court certifies a class action.]

As to objections:

March 23, 2011.

FAEGRE & BENSON LLP

Brim Whene

Michael A. Ponto, No. 203944 (Minn.)
Brian Melendez, No. 223633 (Minn.)
(application for admission pro hac vice pending)
2200 Wells Fargo Center
90 South Seventh Street
Minneapolis, MN 55402-3901
Ph. 612.766.7309
Fax 612.766.1600

in association with

JOHNSON & BELL, LTD. Garrett L. Boehm Justin H. Volmert Suite 2700 33 West Monroe Street Chicago, IL 60603-5404 Ph. 312.372.0770 Fax 312.372.9818

Attorneys for Defendant Target Corporation

As to answers:

Defendant Target Corporation signs these answers, under oath, as Rule 33 provides, by and through its authorized representative whose signature appears below. These answers are based on information available from business records and other documents in Target's possession, custody, or control, and on the knowledge or information furnished by Target's employees, attorneys, and other agents, and do not necessarily reflect the personal knowledge of the individual who is signing the answers on Target's behalf.

March 21, 2011.

TARGET CORPORATION

By John Deters

Engineering Consultant

Target Corporation

The foregoing was sworn to before me and subscribed in my presence this day, March 21, 2011:

LISA L. WOOD
NOTARY PUBLIC-MINNESOTA
My Commission Expires Jan. 31, 2012

Seal

fb.us.6528579.02

Jioa L. Wood Notary Public



EXHIBIT L

Case: 1:10-cv-05598 Document #: 45 Filed: 06/29/11 Page 81 of 111 P

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	Page 1
	IN THE UNITED STATES DISTRICT COURT
	FOR THE NORTHERN DISTRICT OF ILLINOIS
İ	EASTERN DIVISION
	DRAMETTA TODD,
	individually and on
	behalf of a class,
ŀ	
	Plaintiff,
	v. 10 C 5598
	TARGET CORPORATION,
	Defendant.
	DEPOSITION OF
	TERRY MACKIN
	• · · · · · · · · · · · · · · · · · · ·
	Taken March 30th, 2011 By Jenelle K. Lundgren

	Page	10
1		Page 1 ever, ever have any conversation or written
2	printing expiration dates on sales audit copies?	2 communication with an attorney employed by Target
3 .	A No, I do not.	3 about truncating expiration dates on receipts?
4 (Q But do you know who might know at Target?	4 A Not that I recall, but that would have been quite
5 1		5 a few years ago. Target has been jumped all
6	that John was talking about, I was out on medical	6 over FACTA so that we had were compliant very
7	leave for five weeks.	7 early in the game. I remember reading articles
8 (Q Okay. When you were in your position at the	8 in the Wall Street Journal about companies that
9	point of sales, did you have any responsibility	9 were having FACTA lawsuits and couldn't believe
10	dealing with the Fair Credit Reporting Act as it	that people that far after the effective date
11	pertains on the truncation requirement on any	could be having problems.
12	receipts provided to the cardholder at the point	12 Q To your knowledge, did prior to the actual
13	of sales or transaction?	13 effective date of FACTA, was Target truncating
14 A	A I didn't per se have FACTA responsibilities. In	the expiration date also on the receipts that
15	our IT job, unless it's an infrastructure type of	itemized purchases that are provided to a
16	change, we take direction on all of these changes	16 customer?
17	from our business partners.	
18 Q		, we were compliant.
19	2008?	The receipt had the expiration date gone and the account number was truncated by the effective
20 A	For a change a change relating to what kind	20 date.
21	of?	
22 Q	The sales audit copy.	21 Q Do you know if there was a point in time in which 22 Target was printing whole account numbers on
23 A	 -	23 sales audit copies?
24	they run the sales audit group, and it could have	24 A I don't recall that, no.
25	been Target Financial Services because they run	· ·
		, and the second
1	Page 11 our credit business.	rage 13
2 Q	In 2008, do you know who was in charge of the	1 never printed a full account number on a sales 2 audit copy?
3	financial branch at Target?	3 A That's probably I'll answer it this way:
4 A	•	4 Years ago, we had two-part paper in the register.
5 Q	The entity that you were just referring	One part was the receipt that went to the
6	previously referring to who might be your	6 customer and the yellow copy on the
7	business how would you phrase it? Business	
8	partner or business associate?	1 Paper was retained by the
9 A	Right, business partner is what I said. The	, and the sales dual copy. At me
10	partner that I have in sales audit is Janelle	in the state of th
11	Norling.	and the process of paper an me
12 Q	How do you spell her last name?	F J ming mat we needed
13 A	N-O-R-L-I-N-G.	S and stock of the first stock o
14 Q	And do you know how long she has been in that	was just machine readable. Right? And then 14 Q Let's
15	position?	I
16 A	She was probably she's not currently in that	15 MR. MELENDEZ: He hadn't finished his 16 answer.
17	position, but she was probably in that position	
18	maybe five years.	The Wild Life Tim Sorry.
	So would it have included the years 2008?	Then, as ranger moved to
19 Q	Yes.	19 signature capture, it becomes important for us to find
-		20 a way that, if we were offline or if the pin pad, our
20 A	2009?	
20 A 21 Q	2009? Yes.	21 sig – was both for entering the debit pin and for
20 A 21 Q 22 A	Yes.	22 also capturing a signature, so if that device isn't
19 Q 20 A 21 Q 22 A 23 Q 24 A	Yes. And part of 2010?	22 also capturing a signature, so if that device isn't 23 available, we needed some way to get the signature of
20 A 21 Q 22 A 23 Q	Yes. And part of 2010? I don't know.	22 also capturing a signature, so if that device isn't

Page 30 Page 32 1 VCD." Would you please interpret that entry for 1 A More frequently than I would like. 2 2 Q I understand what you mean. Has it been your 3 A The VCD is found on a guest receipt, and that's 3 experience that the law department is involved, 4 got specific information about tender and 4 in some cases, in reviewing business practices 5 discounts, and that's what allows us to return --5 and giving advice to what you've referred to as 6 to return -- a guest to return merchandise 6 your business partners? 7 because, if we don't have a computer record of 7 A 8 the purchase, if we're totally offline, we -- the 8 0 Is that interaction generally documented in some 9 point of sale system will then use the 9 10 information that's encoded in the VCD to be able 10 A Usually by the time the IT group sees it, you 11 to return things, at least at a receipt level. 11 can't tell how that -- how they arrived at the 12 So it doesn't have all the item information, but 12 decision they arrived at, but whatever -- our 13 it has a total transaction amount. It separates 13 business partners then will say this is what we 14 out what the tax is and what discounts are there. 14 need this to look like. I always assume that 15 Q 15 counsel has been involved, especially when it's 16 A And what that entry says is that they took the 16 dealing with anything that there's legislation VCD off of the sales audit copy in 2001 and they 17 17 around or regs, any of that. 18 added the receipt ID bar code. And, to my 2011 18 Q All right. 19 19 way of thinking, what that says is we don't want MR. MELENDEZ: Thank you. I have no 20 to be able to use the sales audit copy to return 20 further questions. 21 any merchandise, so get the VCD off there and 21 **EXAMINATION** 22 22 O make sure we've got the receipt ID in place. (By Mr. Warner continuing): I do. Do you know 23 Q Okay. Today, can a guest use a sales audit copy 23 for sure if the legal department ever made any 24 to return merchandise? 24 analysis of whether or not it was proper to print 25 A No. 25 an expiration date on a sales audit copy? Page 31 Page 33 1 Q And has that been true since 2001, that they 1 A No, I do not. 2 can't use it? 2 Q You gave a lot of information and it really 3 A Yes. 3 sounded like it was well rehearsed. Did you go 4 Q During the time that you've worked with Target, 4 over these documents with your attorney prior to 5 did you start with Target in 2001? 5 this deposition? 6 A No. I started at Mervyn's in 1993. 6 MR. MELENDEZ: Go over which documents? MR. WARNER: The Target audit copy. 7 Q But was 2001 when you came over to Target? 7 8 8 A It was somewhere 1999, I think. I was --MR. MELENDEZ: You can answer that. 9 9 Mervyn's was owned by Target, so I still worked THE DEPONENT: I've gone over this a 10 for the corporation, but I became - they took 10 lot starting on September 3rd, 2010. Not all with --11 all of the IT people and, somewhere in the late 11 I mean, I don't think very often have I ever sat down 12 '90s, changed us from Mervyn's employees to 12 with one of our attorneys, either a Faegre attorney or 13 Target employees. 13 a Target attorney, with any document in particular, 14 Q All right. When did you begin your position at 14 but we've certainly had a lot of conversations. 15 point of sale? 15 Q (By Mr. Warner continuing): Okay. And all the 16 A In 1996. 16 information that you just went over with your 17 O Okay. Let me limit my question to the period 17 attorney, do you have personal knowledge that the 18 18 facts that you went over with your attorney are 19 A But I will add that, in 1996, I reported to the as they are, or are you just looking at this 19 20 director of point of sale in Minneapolis, who is 20 document and making speculations of what the 21 21 document says? 22 Q Okay. Since the year 2000, have you had dealings 22 A Which document are you talking about? 23 with the law department at Target? 23 Q Target audit copy. I think it's Exhibit 2. 24 A Yes. 24 A Exhibit 2? 25 Q Frequently? 25 Q The document change control document.

EXHIBIT M

IN THE UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

DRAMETTA TODD, individually	у)
and on behalf of a class,)
Plaintiffs,) No. 10 C 5598
-vs-)
TARGET CORPORATION,)
Defendant.)

The videotaped deposition of DRAMETTA TODD, called for examination, taken pursuant to the Federal Rules of Civil Procedure of the United States District Courts pertaining to the taking of depositions, taken before THERESA A. VORKAPIC, a Notary Public within and for the County of Kane, State of Illinois, and a Certified Shorthand Reporter, CSR No. 84-2589, of said state, at 33 West Dearborn Street, Chicago, Illinois, on May 25, 2011, at approximately 11:07 a.m.

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IN THE UNITED STATES DISTRICT COURT
 1
 2
                 NORTHERN DISTRICT OF ILLINOIS
 3
                       EASTERN DIVISION
 4
 5
     DRAMETTA TODD, individually
                                     )
 6
     and on behalf of a class,
                                      )
 7
                     Plaintiffs,
                                     )
                                        No. 10 C 5598
 8
            -vs-
 9
     TARGET CORPORATION,
10
                     Defendant.
11
                 The videotaped deposition of DRAMETTA
12
13
     TODD, called for examination, taken pursuant to
     the Federal Rules of Civil Procedure of the United
14
     States District Courts pertaining to the taking of
15
     depositions, taken before THERESA A. VORKAPIC, a
16
     Notary Public within and for the County of Kane,
17
18
     State of Illinois, and a Certified Shorthand
     Reporter, CSR No. 84-2589, of said state, at 33
19
     West Dearborn Street, Chicago, Illinois, on May
20
21
     25, 2011, at approximately 11:07 a.m.
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DRAMETTA TODD -vs- TARGET Todd, Drametta on 05/25/2011

Pages 2..5

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1	Page 2	1	Page 3 PRESENT: (Continued)
2	WARNER LAW FIRM, LLC,	2	
3	(Millennium Park Plaza,	3	FAEGRE & BENSON,
4	155 North Michigan Avenue, Suite 560,	4	(3200 Wells Fargo Center,
5	Chicago, Illinois 60601,	5	1700 Lincoln Street,
6	312-238-9820), by:	6	Denver, Colorado 80203-4532,
7	MR. CURTIS C. WARNER,	7	612-766-7000), by:
8	cwarner@warnerlawllc.com,	8	MR. BRIAN MELENDEZ,
9	and	9	bmelendez@faegre.com,
10	EDELMAN COMBS LATTURNER & GOODWIN, LLC,	10	appeared on behalf of Defendants.
11	(120 South LaSalle Street, 18th Floor,	11	
12	Chicago, Illinois 60603,	12	VIDEOTAPED BY: ANTHONY MILLER,
13	(312) 739-4200), by:	13	Legal Videographer
14	MS. CATHLEEN M. COMBS,	14	
15	ccombs@edcombs.com,	15	REPORTED BY: THERESA A. VORKAPIC,
16	appeared on behalf of Plaintiffs;	16	C.S.R. Certificate No. 84-2589
17		17	
18		18	
19		19	
20		20	
21		21	
22		22	
23		23	
24		24	
<u> </u>	Page 4	 	D 5
1	THE VIDEOGRAPHER: Good morning. We are	1	Page 5 EXAMINATION
2	going on the record at 12:05 p.m. My name is	2	BY MR. MELENDEZ:
3	Anthony Miller and I am a legal videographer in	3	Q. Good morning, Ms. Todd. How are you?
4	association with Ecoscribe. The Court Reporter	4	My name is Brian Melendez. I'm the lawyer
5	today is Theresa Vorkapic.	5	representing Target Corporation whom you've sued
6	Here begins the videotaped deposition of	6	in this lawsuit. You are here for your deposition
7	Drametta Todd taking place at Johnson & Bell,	7	as the plaintiff in the lawsuit.
8	Limited, 33 West Monroe, Chicago, Illinois.	8	Do you understand that?
9	Today's date is May 25th. This deposition is	9	A. Yes.
10	being taken in the matter Todd versus Target, Case	10	Q. Ms. Todd, have you had your deposition
11	No. 06936 A-1001.	11	taken before?
12	At this time, would the Court Reporter	12	A. No.
13	please swear in the witness?	13	Q. So this is the first deposition you've
14	MR. MELENDEZ: I don't think that's the right	14	ever given?
15	case number.	15	A. Yes.
16	THE VIDEOGRAPHER: That's what I've got.	16	Q. You probably met a little bit with your
17	MR. MELENDEZ: I noticed from the 06.	17	lawyer, but let me go over some of the ground
18	THE VIDEOGRAPHER: The case number is 10 CV	18	rules which you may have already heard about.
19	05598.	19	As you can see, there is a videographer
20	(WHEREUPON, the witness was duly	20	and there's also a Court Reporter taking down what
21	sworn.)	21	you say so it's important that when I ask you a
22	DRAMETTA TODD,	22	question, first of all, that you let me finish the
23	called as a witness herein, having been first duly	23	question before you begin your answer because if
24	sworn, was examined and testified as follows:	24	we talk over each other, even if you think you

1	Page 6 know what I'm going to say, and you may well know	1	A. Yes. Page 7
2	what I am going to say, we need to make sure we	2	Q. All right. Is there any reason today
3	don't both talk at the same time because the court	3	that you're not able to give us your best
4	reporter is taking down what we say and if we are	4	testimony?
5	talking at the same time, she can't do that.	5	A. I'm sorry?
6	A. Of course.	6	Q. Is there any reason today that you are
7.	Q. Another thing that I'll ask you is to	7	not able to give us your best testimony?
8	answer audibly with a yes or no rather than	8	A. Oh, I'll be giving you my correct
9	shaking or nodding your head because even though	9	testimony.
10	that may show up on the video, it won't show up in	10	Q. Okay, but you're not taking any
11	the transcript.	11	medication or under any other kind of impairment?
12	Also, if I ask you a question, I'm	12	A. Of course not, no.
13	going to assume that you understood my question if	13	Q. And, again, remember to let me finish
14	you begin answering it, but if you don't	14	before you start answering. In that case, you did
15	understand my question, and I may very well ask	15	know where I was headed, you were right.
16	you a question that is unclear or that doesn't	16	A. Yes.
17	make sense to you, then I am going to ask you to	17	Q. But it will make life easier for Court
18	let me know that so I can rephrase my question or	18	Reporter if we take turns.
19	address whatever it is that's confusing about it,	19	A. Okay. I understand.
20	okay?	20	Q. Also, if at any time you need to take a
21	A. Yes.	21	break or you need to visit with your attorney,
22	Q. So if you do go ahead and start	22	just let me know that and we can take a break. I
23	answering my question, I am going to assume that	23	
24	you understood me, okay?	24	will ask you that if I've asked a question, I'll
ļ	7	24	ask you to answer the question before we take the
1	Page 8 break.	1	Q. Where did you live before South
2	And one other thing you should keep in	2	Q. Where did you live before South Richmond?
3	mind is that this is not a memory quiz. I'm not	3	A. I lived 3739 South Wentworth, Apartment
4	trying to catch you on things that you don't	4	416.
5	remember. If there is something that you don't	5	Q. Also in Chicago?
6	know or don't remember, it's perfectly fine to	6	3"
7	tell me that, okay?	7	5-, ====================================
8	A. Okay.	8	Q. How long did you live at that address? A. Seven months.
وا	Q. Ms. Todd, will you please state your	9	
10	full name for the record?	10	Q. Okay. And can you particular me
11	A. Drametta A. Todd.	11	backwards in time through the places that you've
12	Q. Would you spell it, please?	12	lived over the last few years, please?
13	A. D, as in David, r-a-m-e, double t, a,	13	A. Yes. I prior to that I lived 4311
14	Faye, F-a-y-e, Todd, T-o double d.	14	South Lamon, which was my mom's residence. I
15	Q. Have you ever gone by any other name?	15	lived there for roughly 25 years until I got my
16	A. No.	ĺ	own apartment and development and then I lived in
17	Q. So that's been your name since birth?	16	my apartment for like six before I moved on to
18	A. Yes.	17	Wentworth, and from there I purchased my own
19	Q. Ms. Todd, what is your residence	18	property.
20	address?	19	Q. How old are you are, Ms. Todd?
21	· ·	20	A. 44. I'll be 45 December 18.
22	A. 6347 South Richmond Avenue, Chicago, Illinois 60629.	21	Q. All right. How are you employed?
23		22	A. I'm a construction laborer.
24		23	Q. Who is your employer?
	A. Nearly a year.	24	A. Omega Demolition at this time.

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1	Page 14 Q. Are these receipts associated with the	1	Page 15 A. That looks to be about right I guess,
2	same transactions that are the subject of	2	yes.
3	A. No.	3	Q. Okay. And the purchase of the TV is on
4	Q. All right. Why do you think that?	4	the first receipt?
5	A. Because I think these are different	5	A. Uh-huh.
6	receipts because when I purchased my TV, I didn't	6	Q. And on the second receipt there are
7	buy all these household cleaners so that's how I	7	some household cleaners?
8	know they are two separate receipts. When I went	8	A. Correct.
و ا	to the store on Pulaski is when I purchased all	وا	Q. Or products. Let me ask you again, do
10	the household items that I needed for home, and I	10	these receipts relate to the transactions that are
11	think when I bought my TV I remember I didn't buy	11	the subject of this lawsuit?
12	all of these household cleaning supplies.	12	A. Yes.
13	Q. Ms. Todd, it looks to me that there are	13	Q. Okay. Now, on the receipts that are in
14	two separate receipts here.	14	front of you as Exhibit 1, do these receipts show
15	Do you agree with that?	15	the expiration date of your credit card on them?
16	A. Yes, yes.	16	A. No, not on these receipts. I don't see
17	Q. Okay. One of them looks like well,	17	my expiration date.
18	the numbers on these documents are Todd 000673	18	Q. Do they show the number of your credit
19	through Todd 000676, correct? Look on the bottom	19	card?
20	right corner.	20	A. Yes, the last four, yeah.
21	A. Correct.	21	Q. Where do you see the last four?
22	Q. In looks to me like 673 and 674 are one	22	A. Up top by where I purchased whatever
23	receipt and 675 and 676 are a different receipt;	23	product I purchased then, after they're done with
24	is that correct?	24	the receipt, I see my card number.
	D 40	ļ .	
1	Page 16 Q. Okay. So these receipts do not show	1	Page 17 Deposition Exhibit 2.
2	the expiration date and they do show the credit	2	Have you seen this document before?
3	card number, but only the last four digits; is	3	A. Yes.
4	that correct?	4	Q. What is it, please?
5	A. Correct.	5	A. It's the Amended Complaint.
6	Q. Do these records come from files that	6	Q. All right. Are you familiar with the
7	you kept; in other words, did you keep these	7	contents of this document?
8	receipts and give them to your attorneys?	8	A. Yes.
9	A. Yes. Well, these are the receipts, but	9	Q. Okay. If you look at the back of the
10	I also had other receipts that they had issued me.	10	document, there are some exhibits to it labeled
11	Q. I understand. We are going to look at	11	Exhibits A and B and C. Would you look at those,
12	those in a minute. I'm trying to get down what we	12	please, not the very last page, but go back a
13	have about these receipts first. Okay?	13	little bit further.
14	A. Yes.	14	A. Okay.
15	MR. MELENDEZ: If we could have this marked	15	Q. Ms. Todd, are Exhibits A, B and C the
16	as Exhibit 2, please.	16	other receipts that you're referring to?
17	(WHEREUPON, a certain document	17	A. Yes.
18	was marked Todd Deposition	18	Q. Do Exhibits A and B and C relate to the
19	Exhibit No. 2, for	19	same transactions that the receipts in Exhibit 1
20	identification, as of 05/25/2011.)	20	relate to?
21	(WHEREUPON, the document was	21	A. Yes, this one is. Let me see. Uh-huh.
22	tendered to the witness.)	22	Q. Is that a yes?
23	BY MR. MELENDEZ:	23	A. Yes. Sorry.
24	Q. Ms. Todd, you've just been handed	24	Q. Now, we've looked at Exhibit 1 and

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1			. agoo 2220
1	Page 22 card or whatever and then he issued me a receipt.	1	it. Page 23
2	Q. He who?	2	MS. COMBS: He doesn't mind.
3	A. The young gentleman.	3	BY MR. MELENDEZ:
4	Q. The cashier?	4	Q. Well, I certainly don't mind, but I'm
5	A. Yes. And so I didn't notice it then,	5	also not going to push you on so exactly what did
6	you know, when I get home I always go over my	6	you and your lawyer talk about? Withdrawn. No,
7	things because, you know, a lot of times the store	7	no, that's okay.
8	will charge you for things twice and stuff like	8	Now, you said that you contacted your
9	that, so I always go over my receipt. So I go	9	counsel. You're referring to Mr. Warner here?
10	over my receipt and I notice that this one has the	10	A. Yes. He is my counsel.
11	same thing on it. So, again, I think it was a	11	Q. Okay. And was he your counsel at that
12	Saturday, I called my counsel, I said: "Curtis,	12	point because he was already representing you in
13	these people are issuing me receipts" and that's	13	some other lawsuits?
14	how that went.	14	A. No, but my sister had been dealing with
15	Q. I think your lawyer might want to give	15	Curtis, I think, for awhile and, well, she
16	you some advice at this point.	16	actually referred me to him.
17	MR. WARNER: She can say that she called	17	Q. When you received these receipts at
18	counsel, but you don't discuss what we talked	18	Target, was that the first contact you had with
19	about. You can say you called me. That's	19	Mr. Warner?
20	attorney-client privilege, but other than that you	20	A. No.
21	called me, that's fine.	21	Q. What was the first contact you had that
22	THE WITNESS: I'm sorry.	22	with him?
23	BY MR. MELENDEZ:	23	A. I think maybe The Edge clothing store,
24	Q. That's all right. Don't worry about	24	I think my daughter had because I had issued
	Page 24	 	Page 25
1	her a card and she had got a receipt from U.S	1	man and he handed them to me.
2	again, my sister was the one who, you know,	2	Q. That happened in the Cicero store?
	informed us that Curtis, you know, will take care	_	
3		3	A. Right.
4	of your if your card number and expiration date	4	A. Right. Q. Did anything different happen at the
4 5	of your if your card number and expiration date is on the receipt, and my sister informed me to		-
4 5 6	of your if your card number and expiration date is on the receipt, and my sister informed me to look out for stuff like that, you know.	4	Q. Did anything different happen at the
4 5 6 7	of your if your card number and expiration date is on the receipt, and my sister informed me to look out for stuff like that, you know. Q. What's your sister's name?	4 5	Q. Did anything different happen at the South Pulaski Road store? A. No, no nothing different happened. Q. Was your aunt with you?
4 5 6 7 8	of your if your card number and expiration date is on the receipt, and my sister informed me to look out for stuff like that, you know. Q. What's your sister's name? A. Linda Todd.	4 5 6 7 8	Q. Did anything different happen at the South Pulaski Road store? A. No, no nothing different happened.
4 5 6 7 8 9	of your if your card number and expiration date is on the receipt, and my sister informed me to look out for stuff like that, you know. Q. What's your sister's name? A. Linda Todd. Q. Just one more question about your	4 5 6 7 8 9	Q. Did anything different happen at the South Pulaski Road store? A. No, no nothing different happened. Q. Was your aunt with you? A. No, uh-uh. I was by myself this time. I don't know. I don't think anything different
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4 5 6 7 8 9 10 11 12 13 14	of your if your card number and expiration date is on the receipt, and my sister informed me to look out for stuff like that, you know. Q. What's your sister's name? A. Linda Todd. Q. Just one more question about your Amended Complaint. Paragraph 48 says that: "Each receipt Target provided Plaintiff contained the expiration date of that card." A. Uh-huh. Q. That's not entirely true, is it? Some	4 5 6 7 8 9 10 11 12 13 14	Q. Did anything different happen at the South Pulaski Road store? A. No, no nothing different happened. Q. Was your aunt with you? A. No, uh-uh. I was by myself this time. I don't know. I don't think anything different happened. Maybe I probably because I think they had school paper on sale so I probably was messing around at the register trying to go back and get the school paper that was \$.15 or \$.10 or something, so I got a case of that I think, yeah,
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4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	of your if your card number and expiration date is on the receipt, and my sister informed me to look out for stuff like that, you know. Q. What's your sister's name? A. Linda Todd. Q. Just one more question about your Amended Complaint. Paragraph 48 says that: "Each receipt Target provided Plaintiff contained the expiration date of that card." A. Uh-huh. Q. That's not entirely true, is it? Some of the receipts did and some didn't, right? A. Well, the receipts had at the end of it like you showed me the first exhibits or whatever, those receipts didn't have my they had my card number, but they didn't have my expiration date, but the other receipts did. So I	4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Q. Did anything different happen at the South Pulaski Road store? A. No, no nothing different happened. Q. Was your aunt with you? A. No, uh-uh. I was by myself this time. I don't know. I don't think anything different happened. Maybe I probably because I think they had school paper on sale so I probably was messing around at the register trying to go back and get the school paper that was \$.15 or \$.10 or something, so I got a case of that I think, yeah, and that was basically it, regular transaction. Q. Did the receipts fall onto the floor again so that they had to picked up? A. No, no they didn't. Q. Ms. Todd, you've had a Target credit card for sometime, have you not?
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EXHIBIT N

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

DRAMETTA TODD,) 10 C 5598
individually and on behalf of a class,)
Plaintiffs,) Judge Chang)
v.) Magistrate Judge Keys)
TARGET CORPORATION,)
Defendant.)

PLAINTIFF'S AMENDED RESPONSES AND OBJECTIONS TO TO DEFENDANT TARGET CORPORATION'S FIRST SET OF DISCOVERY

INTERROGATORY RESPONSES

1. Describe and quantify any actual damages or other injury that you suffered as a result of Target's alleged conduct, including the amount that you claim you are entitled to recover against Target.

ANSWER TO INTERROGATORY NO. 1. Plaintiff is seeking statutory damages of \$3,000. Plaintiff has attached receipts that demonstrate three violations of the Fair Credit Reporting Act as to herself. Plaintiff is seeking statutory damages on behalf of a class of persons also provided similar form receipts.

2. Explain how you calculated or otherwise arrived at the amount claimed in answer to the preceding interrogatory.

ANSWER TO INTERROGATORY NO. 2. Under the Fair Credit Reporting Act Plaintiff is entitled to \$1,000 in statutory damages per violation of the Act for Target's willful failure to truncate the expiration date from each printed receipt provided to her at the point of sales. Plaintiff is likewise seeking the same statutory damages on behalf of a class of persons also provided similar form receipts.

3. Set forth each fact or circumstance, and identify each document, that supports or otherwise relates to the allegations in your complaint's paragraphs 45-47.

OBJECTION TO INTERROGATORY NO. 3. Plaintiff's counsel objects to this interrogatory to the extent that beyond being provided a non-FACTA compliant receipt, the exact circumstances upon which Plaintiff was provided such receipts is not relevant nor reasonably likely to lead to the discovery of admissible evidence.

FOR I.D. 5 05/1/1

ANSWER TO INTERROGATORY NO. 3. Subject to and without waiving the objection, on July 17, 2010, Plaintiff made a purchase at a Target store, electronics department, in Cicero, Illinois. Plaintiff did not have enough money on the Target Visa for the total amount of the purchase. Plaintiff asked the male clerk to split the payments between the Target Visa Card and the Chase Debit Card. The clerk rang up the purchase and the receipts were hanging from the register and Plaintiff's Aunt, Linda Myles of Jackson, Mississippi, picked them up from falling off the floor. Plaintiff's Aunt gave the receipts back to the clerk and the clerk then gave Plaintiff two Sales Audit Copies, a redacted copy of which, are attached to Plaintiff's Complaint.

On August 7, 2010, Plaintiff made a purchase at a Target store, at the front register line, on South Pulaski Road in Chicago, Illinois. Plaintiff paid with her Target Visa, Chase Visa and cash. Plaintiff was provided by the clerk two receipts and requested to sign one receipt. She signed one copy of the receipt and took the unsigned copy of the receipt provided. A redacted copy of the Target Visa receipt she was provided is attached to the Complaint. Plaintiff also refers Defendant to the surveillance video Defendant has produced regarding the August 7, 2010 transaction.

- 4. For each sale or transaction in which you received any of the documents exhibited to your complaint:
- 4(a) set forth each action that you and the cashier took with respect to each other, and all verbal or other communication between you and the cashier, from the time that you entered the checkout lane to the time that you exited the store;

OBJECTION TO INTERROGATORY NO. 4(a). Plaintiffs counsel objects to this interrogatory as beyond being provided the subject receipts which are attached as exhibit to her Complaint, the request to "set forth each action that you and the cashier took with respect to each other, and all verbal or other communication between you and the cashier, from the time that you entered the checkout lane to the time that you exited the store" requests information that is neither relevant nor reasonably likely to lead to the discovery of admissible evidence.

ANSWER TO INTERROGATORY NO. 4(a). Subject to and without waiving the objections, Plaintiff incorporates and restates her answer provided in her Answer to Interrogatory No. 3. Plaintiff also refers Defendant to the surveillance video Defendant has produced regarding the August 7, 2010 transaction.

4(b) identify each document that was provided to you at the point of sale or transaction;

OBJECTION TO INTERROGATORY NO. 4(b). Plaintiffs counsel objects to this interrogatory as beyond being provided the subject receipts which are attached as exhibit to her Complaint, the identity of any other document that was provided to Plaintiff at the point of sales or transaction requests information that is neither relevant nor reasonably likely to lead to the discovery of admissible evidence.

ANSWER TO INTERROGATORY NO. 4(b). Subject to and without waiving the objections, Plaintiff incorporates and restates her answer provided in her Answer to Interrogatory No. 3. Plaintiff also refers Defendant to the surveillance video Defendant has produced regarding the August 7, 2010 transaction.

4(c) state whether the cashier asked you to return the sales-audit copy that is exhibited to your complaint; and

OBJECTION TO INTERROGATORY NO. 4(c). Plaintiff's counsel objects to this interrogatory as requests information that is neither relevant nor reasonably likely to lead to the discovery of admissible evidence. 15 U.S.C. § 1681c(g) is a strict liability statute and the non-compliant receipts were provided to Plaintiff.

ANSWER TO INTERROGATORY NO. 4(c). Subject to and without waiving the objections, Plaintiff states, no.

4(d) state whether any receipt other than the sales-audit copy was provided to you at the point of the sale or transaction.

OBJECTION TO INTERROGATORY NO. 4(d). Plaintiff's counsel objects to this interrogatory as it requests information beyond the subject three receipts and therefore this interrogatory requests information that is neither relevant nor reasonably likely to lead to the discovery of admissible evidence.

ANSWER TO INTERROGATORY NO. 4(d). Without waiving Plaintiff's relevancy objection, Plaintiff in response to this interrogatory is producing documents Bates No. Todd 000673-000676.

5. Identify (by court, named parties, and case number) each other lawsuit to which you are or have ever been a party that concerns any alleged violation of the Fair & Accurate Card Transactions Act of 2003 or 15 U.S.C. § 1681c(g).

OBJECTION TO INTERROGATORY NO. 5: Plaintiff's counsel objects to the extent that this interrogatory requests information that is not relevant nor likely to lead to relevant information.

ANSWER TO INTERROGATORY NO. 5. Subject to and with out waiving the objection Plaintiff states:

- a. Todd v. Medieval Times USA, Inc, 10 C 120 (N.D. III).
- b. Todd v. The Edge Clothing, 10 C 1286 (N.D. Ill.)
- c. Irwin v. NewTec Window & Door, Inc., 10 C 1932 (N.D. III).
- d. Todd. v. Sports N' Fashion, Inc., 10 C 2613 (N.D. III).
- e. Todd v. Raheel Foods, Inc., 10 C 2620 (N.D. Ill.).
- f. Todd v. Target Corporation 10 C 5598 (N.D. III.)
- g. Todd v. New Quick Mart, LLC, 11 C 1531 (N.D. III.).

6. Identify (by court, named parties, and case number) each other lawsuit to which you are or have ever been a party.

OBJECTION TO INTERROGATORY NO. 6: Plaintiff's counsel objects to the interrogatory in that it requests information that is not relevant nor likely to lead to relevant information.

ANSWER TO INTERROGATORY NO. 6. Subject to and with out waiving the objection Plaintiff states, none. Although the term "lawsuit" is undefined, if Target includes criminal matters, then Plaintiff has been convicted on multiple occasions for theft and has served prison time, last being released from prison on or about April 2001. The cases were in Cook County, Illinois.

7. Set forth each question of law or fact common to your alleged class.

ANSWER TO INTERROGATORY NO. 7. At all times relevant to the class, each of Target's point of sales terminals was programmed to obtain the expiration date of the cardholder's debit or credit card's magnetic strip and print out that expiration date on a receipt identified as a Sales Audit Copy that was provided to customers at the point of sales or transaction. The common question of law is whether Target violated 15 U.S.C. § 1681c(g) by printing receipts in the form attached to Plaintiff's Complaint and providing them to customers. Also whether Target's violation of 15 U.S.C. § 1681c(g) was willful.

8. Identify any person of whom you or your attorneys are aware who is a member of the alleged class in this action and, for each such person, set forth the facts related to his or her alleged claim.

ANSWER TO INTERROGATORY NO. 8. Plaintiff. Plaintiff incorporates her answer to Interrogatory No. 3 herein. Plaintiff's counsel investigation is still continuing.

9. Set forth each claim of yours that is typical of the alleged class's claims.

ANSWER TO INTERROGATORY NO. 9. At all times relevant to the class, each of Target's point of sales terminals was programmed to obtain the expiration date of the cardholder's debit or credit card's magnetic strip and print out that expiration date on a receipt that was provided to the customer at the point of sales or transaction. Plaintiff and each class member are seeking statutory damages of no less than \$100 no more than \$1,000 per violation.

- 10. Identify each lawyer who represents your and the alleged class and, for each such lawyer-
- (a) set forth his or her professional biography and credentials and his or her experience with class-action litigation;

OBJECTION TO INTERROGATORY NO. 10(a). Plaintiff objects on the

grounds that this interrogatory seeks information which is not relevant and not reasonably calculated to lead to the discovery of admissible evidence.

ANSWER TO INTERROGATORY NO. 10(a). Subject to, and without waiving this objection, see the respective declarations of Daniel A Edelman and Curtis Warner included in Plaintiff's document production.

- (b) identify (by caption, court, dates, and reported decision, if any) each class action that he or she has prosecuted or defended and, for each class action so identified
- (1) identify the parties that the lawyer represented or opposed;
- (2) identify the other lawyers on the team that represented the clients, and describe the lawyer's role on that team and in the case;
- (3) state how the action was resolved, whether by compromise and settlement, summary judgment, trial, appeal, or otherwise, and the extent (if any) to which that resolution did or did not afford the relief requested;

OBJECTIONS TO INTERROGATORIES NO. 10(b)(1), (2) and (3): Plaintiff's counsel objects because these interrogatories are unduly burdensome and seeks information which is not relevant and not reasonably calculated to lead to the discovery of admissible evidence. Plaintiff also objects because this interrogatory seeks information from her counsel, not her.

(c) identify (by caption, court, case number, dates, and reported decision, if any) each matter in which the lawyer, the lawyer's current law firm, or a team on which the lawyer was working, pleaded a class action without a class being certified;

OBJECTION TO INTERROGATORY NO. 10(c): Plaintiff's counsel objects because this interrogatory is unduly burdensome and seeks information which is not relevant and not reasonably calculated to lead to the discovery of admissible evidence. Plaintiff also objects because this interrogatory seeks information from her counsel, not her. Nissei America, Inc. v. Cincinnati Milacron, Inc., 95 F.R.D. 471, 475 (N.D. Ill. 1982) ("we have not found a case in which a party has been required to compel its attorney to answer interrogatories about the affairs of other clients represented by that attorney.") Plaintiff's counsel further objects as if such information exists, it would equally be available to Defendant.

(d) disclose the facts around any disciplinary proceeding against the lawyer or the lawyer's current law firm, including but not limited to the conduct complained of and the proceeding's disposition; and

OBJECTION TO INTERROGATORY NO. 10(d): Plaintiff's counsel objects because this interrogatory as it seeks information that is not relevant and not reasonably calculated to lead to the discovery of admissible evidence relating to the claims Plaintiff has asserted in the matter. Plaintiff also objects because this interrogatory seeks information from her counsel, not her. Plaintiff's counsel objects to the extent that the request seeks information that would not be relevant to the adequacy of Plaintiff's

counsel. Plaintiff's counsel further objects as if such information exists, it would equally be available to Defendant.

(e) disclose any contempt, sanction, reprimand, admonition, warning, or other finding (however labeled) against the lawyer, the lawyer's current law firm, or any team on which the lawyer was working, or any opinion or decision in which a court has commented favorably or unfavorably on the lawyer's conduct or performance or on the conduct or performance of the lawyer's current law firm or any legal team on which the lawyer was working.

OBJECTION TO INTERROGATORY NO. 10(e): Plaintiff's counsel objects because this interrogatory as it seeks information that is not relevant and not reasonably calculated to lead to the discovery of admissible evidence relating to the claims Plaintiff has asserted in the matter. Plaintiff also objects because this interrogatory seeks information from her counsel, not her. Plaintiff's counsel objects to the extent that the request seeks information that would not be relevant to the adequacy of Plaintiff's counsel. Plaintiff's counsel further objects as if such information exists, it would equally be available to Defendant.

11. Set forth your fee agreement or other arrangement with your attorney for the payment of attorney's fees and other costs.

OBJECTION TO INTERROGATORY NO. 11: Plaintiff's counsel objects because this interrogatory seeks information protected by the attorney-client privilege and which is not relevant and not reasonably calculated to lead to the discovery of admissible evidence.

12. Itemize the attorney's fees and other costs that you have incurred in this action and for which you claim that Target is liable. For each item of claimed attorney's fees, identify the attorney or other timekeeper, date, time spent, rate, fee charged, and service performed, as well as the claim or claims to which the item relates.

OBJECTION TO INTERROGATORY NO. 12: Plaintiff's counsel objects to this Interrogatory as premature. Plaintiff will disclose her attorney's fees and costs when and if she files a fee petition.

13. For each fee or other cost itemized in answer to the preceding interrogatory, state whether you have reimbursed or otherwise paid your attorney for the fee or other cost.

OBJECTION TO INTERROGATORY NO. 13: Plaintiff's counsel objects to this Interrogatory as premature. Plaintiff will disclose her attorney's fees and costs when and if she files a fee petition.

14. With respect to any document of which you are aware that falls (or would fall or have fallen) within any category in the accompanying request for production, but which is not within your possession, custody, or control, identify the document and its current or

last-known location and condition, including the identity of the person who now has or last had the document within his or her possession, custody, or control.

OBJECTION TO INTERROGATORY NO. 14: Plaintiff's counsel incorporates the objections made in response to Defendant's Document Production Requests to the documents requests in each request respectively.

15. With respect to any matter of which an admission has been requested in the accompanying requests for admission for which your answer denies or qualifies the matter, set forth each fact that supports or otherwise relates to the denial or qualification, including the true facts of the matter to the best of your knowledge, information, and belief.

OBJECTION TO INTERROGATORY NO. 15. Plaintiff objects to this interrogatory as it requests the disclosure of attorney work-product beyond the statements made in response to Defendant's discovery requests. Defendant's requests to admit, request Plaintiff to admit or deny issues of law that are for the Court to determine and therefore, Plaintiff's counsel objects to this contention interrogatory on the basis that it is premature as discovery in ongoing. It is a "general policy is to defer contention interrogatories until discovery is near an end" because "fairness dictates that parties not be forced to prematurely take a position, which would force an artificial narrowing of the issues, instead of an informed paring down." In re Northfield Labs. Secs. Litig., 06 C 1493, 2009 U.S. Dist. LEXIS 114379 * 14 (N.D. Ill. Dec. 8, 2009) (citing Ziemack v. Centel Corp., No. 92 C 3551, 1995 U.S. Dist. LEXIS 18192, 1995 WL 729295, *2 n. 3 (N.D. Ill. Dec. 6, 1995).

16. With respect to any matter of which an admission has been requested in the accompanying requests for admission for which your answer states that the information known or readily obtainable by you is insufficient to enable you to admit or deny the request, state what inquiry you made.

OBJECTION TO INTERROGATORY NO. 16. Plaintiff objects to this interrogatory as it requests the disclosure of attorney work-product beyond the statements made in response to Defendant's discovery requests. This interrogatory is really directed at Plaintiff's counsel. As Target's counsel is aware, it has been Plaintiff's counsel who has been conducting discovery through written discovery, taking depositions of Target's employees, American Express, and has scheduled a deposition of Visa. Target and non-party card issuers have given conflicting answers in discovery, and cannot state in some instances the factual basis of matters that Target is requesting Plaintiff to admit.

PLAINTIFF'S (supplemental) RESPONSE INTERROGATORY NO. 16. Plaintiff herself has not made any inquiry into the matters that are denied and has relied upon her counsel for making such an inquiry. As Target's counsel is aware, it has been Plaintiff's counsel who has been conducting discovery through written discovery, taking depositions of Target's employees, American Express, and has scheduled a deposition of Visa. Target and non-party card issuers have given conflicting answers in discovery, and

cannot state in some instances the factual basis of matters that Target is requesting Plaintiff to admit.

DOCUMENT PRODUCTION REQUESTS

1. Each document that is identified or otherwise mentioned in, or that otherwise relates to, your answer to any interrogatory served in the accompanying interrogatories.

OBJECTION TO DOCUMENT REQUEST NO. 1. Plaintiff's counsel incorporates the objections made to each and every interrogatory in which the interrogatory request regarding a document identified or otherwise mentioned.

RESPONSE TO DOCUMENT REQUEST NO. 1. Subject to and without waiving any objection, Plaintiff has produced these documents.

2. Each document described in your initial disclosures under Rule 26(a)(1)(B).

RESPONSE DOCUMENT REQUEST NO. 2. Plaintiff did not make any initial disclosure under "Rule 26(a)(1)(B)" and therefore, no documents based on any action described under "Rule 26(a)(1)(B)" exist.

3. Each document that evidences, mentions, or otherwise relates to any damages or other injury that you suffered as a result of Target's alleged conduct.

RESPONSE TO DOCUMENT REQUEST NO. 3. Plaintiff has produced the three subject receipts redacted copies of which were attached to the Complaint. Investigation is still continuing.

4. Each document that constitutes, evidences, mentions, or otherwise relates to any communication from you to Target.

OBJECTION TO DOCUMENT REQUEST NO. 4. Plaintiff's counsel objects that the word "communication" is vague. Plaintiff's counsel objects to the extent that any "communication" beyond the subject three receipts is not relevant nor reasonably likely to lead to the discovery of admissible evidence. Plaintiff objects to the extent that the request is unduly burdensome, e.g. producing years of billing statements related to her Target Visa. Plaintiff's counsel further objects to this request to the extent that the documents sought are equally available to Defendant.

RESPONSE TO DOCUMENT REQUEST NO. 4. Subject to and without waiving any objection, Plaintiff has produced the three subject receipts redacted copies of which were attached to the Complaint.

5. Each document that constitutes, evidences, mentions, or otherwise relates to any communication from Target to you.

OBJECTION TO DOCUMENT REQUEST NO. 5. Plaintiff's counsel objects that the word "communication" is vague. Plaintiff's counsel objects to the extent that any "communication" beyond the subject three receipts is not relevant nor reasonably likely to lead to the discovery of admissible evidence. Plaintiff objects to the extent that the request is unduly burdensome, e.g. producing years of billing statements related to her Target Visa. Plaintiff's counsel further objects to this request to the extent that the documents sought are equally available to Defendant.

RESPONSE TO DOCUMENT REQUEST NO. 5. Subject to and without waiving any objection, Plaintiff has produced the three subject receipts redacted copies of which were attached to the Complaint.

6. Each receipt, sales-audit copy, or other record evidencing any sale or transaction in which you received any of the documents exhibited to your complaint.

OBJECTION TO DOCUMENT REQUEST NO. 6. Plaintiff's counsel objects to the extent that this request is not relevant nor reasonably likely to lead to the discovery of admissible evidence.

RESPONSE TO DOCUMENT REQUEST NO. 6. Plaintiff has produced the three subject receipts redacted copies of which were attached to the Complaint. Without waiving Plaintiff's relevancy objection, Plaintiff in response to this document response supplements her previous production by producing documents Bates No. Todd 000673-000676.

7. Each receipt, sales-audit copy, or other record evidencing any sale or transaction in which you bought or returned merchandise using a credit or debit card at a Target store.

OBJECTION TO DOCUMENT REQUEST NO. 7. Plaintiff's counsel objects to the extent that this request is not relevant nor reasonably likely to lead to the discovery of admissible evidence.

RESPONSE TO DOCUMENT REQUEST NO. 7. Plaintiff has produced the three subject receipts redacted copies of which were attached to the Complaint. Without waiving Plaintiff's relevancy objection, Plaintiff in response to this document response supplements her previous production by producing documents Bates No. Todd 000673-000676.

- 8. All process, pleadings, and other papers or documents in each other lawsuit that concerns any alleged violation of the Fair & Accurate Card Transactions Act of 2003 or 15 U.S.C. § 1681c(g), to which you are or have ever been a party, and that were-
- (a) issued or entered by the court;
- (b) filed with the court;
- (c) served by you or your attorney upon any other party or any other party's attorney,
- (d) served upon you or your attorney by any other party or any other party's attorney,

- (e) produced by you or your attorney to any other party or any other party's attorney,
- (f) produced to you or your attorney by any other party or any other party's attorney,
- (g) communicated by you or your attorney to any other party or any other party's attorney,
- (h) communicated to you or your attorney by any other party or any other party's attorney.

This request does not seek any communication between you and any attorney representing you.

OBJECTION TO DOCUMENT REQUEST NO. 8 and its subsections (a)-(h). Plaintiff's counsel objects to the request of documents related to other lawsuits as they are not relevant nor reasonably likely to lead to the discovery of admissible evidence. Plaintiff's counsel further objects to this request to the extent that is requests confidential information in the form of settlement agreements that may only be produced in response to a Court order. Plaintiff's counsel further objects to this request to the extent that the documents sought are equally available to Defendant as they are federally filed cases in the Northern District of Illinois.

9. Any deposition that you have given in any lawsuit or other proceeding, regardless of whether the lawsuit or other proceeding concerns any alleged violation of the Fair & Accurate Card Transactions Act of 2003 or 15 U.S.C. § 1681c(g).

OBJECTION TO DOCUMENT REQUEST NO. 9. Plaintiff's counsel objects to the extent that any deposition related to any other lawsuit is not relevant nor reasonably likely to lead to the discovery of admissible evidence.

RESPONSE TO DOCUMENT REQUEST NO. 9: Without waiving the objection, none.

- 10. For each lawyer who represents you and the alleged class:
- (a) a document or documents that summarize the lawyer's professional biography and credentials and his or her experience with class-action litigation;
- (b) each reported decision in any case in which the lawyer, the lawyer's current law firm, or a team on which the lawyer was working, prosecuted or defended a class:
- (c) each order denying a motion for a class action in any matter in which the lawyer, the lawyer's current law firm, or a team on which the lawyer was working, pleaded a class action;
- (d) each document initiating any disciplinary proceeding against the lawyer or the lawyer's current law firm;
- (e) each document disposing o f any disciplinary proceeding against the lawyer or the lawyer's current law firm;
- (f) each order, opinion, memorandum, transcript, or other document that constitutes, evidences, mentions, or otherwise relates to any contempt, sanction, reprimand, admonition, warning, or other finding (however' labeled) against the lawyer, the lawyer's current law firm, or any team on which the lawyer was working; and
- (g) each written opinion, decision, or other document in which a court has commented

favorably or unfavorably on the lawyer's conduct or performance or on the conduct or performance of the lawyer's current law firm or any legal team on which the lawyer was working.

OBJECTION TO DOCUMENT REQUEST NO. 10 and its subparts (a)(g). Plaintiff's counsel objects because this interrogatory is unduly burdensome, overbroad and seeks information which is not relevant and not reasonably calculated to lead to the discovery of admissible evidence. Plaintiff also objects because this interrogatory seeks information from her counsel, not her. Nissei America, Inc. v. Cincinnati Milacron, Inc., 95 F.R.D. 471, 475 (N.D. Ill. 1982) ("we have not found a case in which a party has been required to compel its attorney to answer interrogatories about the affairs of other clients represented by that attorney.") Plaintiff's counsel further objects as if such information exists, it would equally be available to Defendant.

RESPONSE TO DOCUMENT NO. 10(a). Plaintiff's counsel has already filed with the Court in support of Plaintiff's Motion for Class Certification a summary of their professional biography, credentials and experience with class action litigation.

11. Each document that shows, mentions, or otherwise evidences any attorney's fee or other cost that you have incurred in this action and for which you claim that Target is liable.

OBJECTION TO DOCUMENT REQUEST NO. 11. Plaintiff objects to this Document Production Request as premature. Plaintiff will disclose her attorney's fees and costs when and if she files a fee petition.

12. Each document that shows, mentions, or otherwise evidences whether you have reimbursed or otherwise paid your attorney for any attorney's fee or other cost that you have incurred in this action and for which you claim that Target is liable.

OBJECTION TO DOCUMENT REQUEST NO. 12. Plaintiff objects to this Document Production Request as premature. Plaintiff will disclose her costs when and if she files a fee petition.

RESPONSE TO DOCUMENT REQUEST NO. 12. No such documents exist.

13. Each document that constitutes, mentions, or otherwise evidences your fee agreement or other arrangement with your attorney for the payment of attorney's fees and other costs.

OBJECTION TO DOCUMENT REQUEST NO. 13. Plaintiff objects to this Document Production Request as premature. Plaintiff will disclose her attorney's fees and costs when and if she files a fee petition.

14. Each statement (within the meaning of Rule 26(b)(3)) concerning this action or its subject matter.

RESPONSE TO DOCUMENT REQUEST NO. 14. Subject to and without waiving Plaintiff's objections no documents as described in Rule 26(b)(3)(C) exist

15. Each document that falls within any category whose production you have requested in this action, but which came into your possession, custody, or control in any way other than disclosure by or discovery from Target.

OBJECTION TO DOCUMENT REQUEST NO. 15. Plaintiff objects to this request as it calls for the production of work-product. Plaintiff will supplement this request when any relevant or likely to lead to relevant admissible evidence comes into Plaintiff's possession.

REQUESTS FOR ADMISSION RESPONSES

1. Target does not print the expiration date on any receipt that is electronically printed and is provided to the cardholder at the point of the sale or transaction.

ANSWER TO REQUEST FOR ADMISSION NO. 1: Denied. For all times relevant to the Amended Complaint, Target electronically printed cardholders' debit or credit card's expiration date on Sale Audit Copy receipts that were provided to the cardholder at the point of sales or transaction in that the Sales Audit Copy is a "receipt", it was "electronically printed" and it was "provided" to the person as opposed to being retained by Target as set forth by the FTC. FTC Business Alert, Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts. Available at http://www.ftc.gov/bcp/edu/pubs /business/alerts/alt007.shtm ("Several details of the law [FACTA] are worth noting: It applies only to electronically printed receipts, not to handwritten or imprinted ones. And it applies only to receipts you give your customer at point of sale, not to any transaction record you retain."). Plaintiff further states that the Sales Audit Copies area a written acknowledgement that goods were paid for by the consumer; indeed Target in its deposition stated that the Sales Audit Copy is necessary for charge back purposes. The Sales Audit Copy is a written acknowledgement of Target's receipt of a thing of value without containing any affirmative obligation upon either party to it; indeed Target testified that the Sales Audit Copy will print the highest priced good sold to the customer on the Sales Audit Copy. Plaintiff further states the subject Sales Audit Copies have printed on them the words "RECEIPT ID". Plaintiff further denies this request as documents Target has produced identify that transactional documents generated at point of sales by a customer's use of an in-store card or third party charge cards are receipts.

2. The documents that the Plaintiff took away from Target and exhibited to the complaint were not the "receipt provided to the cardholder at the point of the sale or transaction" within the meaning of 15 U.S.C. § 1681c(g)(1).

ANSWER TO REQUEST FOR ADMISSION NO. 2: Denied. The Sale Audit Copy receipts that were provided to Plaintiff at the point of sales or transaction in that the

Sales Audit Copy is a "receipt" and it was "provided" to Plaintiff as opposed to being retained by Target as set forth by the FTC. FTC Business Alert, Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts. Available at http://www.ftc.gov/bcp/edu/pubs /business/alerts/alt007.shtm ("Several details of the law [FACTA] are worth noting: It applies only to electronically printed receipts, not to handwritten or imprinted ones. And it applies only to receipts you give your customer at point of sale, not to any transaction record you retain."). Plaintiff further states that the Sales Audit Copies area a written acknowledgement that goods were paid for by the consumer; indeed Target in its deposition stated that the Sales Audit Copy is necessary for charge back purposes. The Sales Audit Copy is a written acknowledgement of Target's receipt of a thing of value without containing any affirmative obligation upon either party to it; indeed Target testified that the Sales Audit Copy will print the highest priced good sold to the customer on the Sales Audit Copy. Plaintiff further states the subject Sales Audit Copies have printed on them the words "RECEIPT ID". Plaintiff further denies this request as documents Target has produced identify that transactional documents generated at point of sales by a customer's use of an in-store card or third party charge cards are receipts.

3. The documents exhibited to the complaint are not "receipts."

ANSWER TO REQUEST FOR ADMISSION NO. 3: Denied. The Sale Audit Copy receipts attached to the Amended Complaint are a "receipt" as set forth by the FTC. FTC Business Alert, Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts. Available at http://www.ftc.gov/bcp/edu/pubs /business/alerts/alt007.shtm ("Several details of the law [FACTA] are worth noting: It applies only to electronically printed receipts, not to handwritten or imprinted ones. And it applies only to receipts you give your customer at point of sale, not to any transaction record you retain."). Plaintiff further states that the Sales Audit Copies area a written acknowledgement that goods were paid for by the consumer; indeed Target in its deposition stated that the Sales Audit Copy is necessary for charge back purposes. The Sales Audit Copy is a written acknowledgement of Target's receipt of a thing of value without containing any affirmative obligation upon either party to it; indeed Target testified that the Sales Audit Copy will print the highest priced good sold to the customer on the Sales Audit Copy. Plaintiff further states the subject Sales Audit Copies have printed on them the words "RECEIPT ID". Plaintiff further denies this request as documents Target has produced identify that transactional documents generated at point of sales by a customer's use of an in-store card or third party charge cards are receipts.

4. The documents exhibited to the complaint are sales-audit copies.

ANSWER TO REQUEST FOR ADMISSION NO. 4: Admitted only to the extent that Target itself sometimes refers to the documents attached to the Amended Complaint as a sales audit copy and the phrase Sales Audit Copy is printed on them. Denied to the extent that this request for admission is requesting that the Sale Audit Copy receipts attached to the Amended Complaint are a not a "receipt" as such is contrary to the FTC's opinion. FTC Business Alert, Slip Showing? Federal Law Requires All

Businesses to Truncate Credit Card Information on Receipts. Available at http://www.ftc.gov/bcp/edu/pubs /business/alerts/alt007.shtm ("Several details of the law [FACTA] are worth noting: It applies only to electronically printed receipts, not to handwritten or imprinted ones. And it applies only to receipts you give your customer at point of sale, not to any transaction record you retain."). Plaintiff further states that the Sales Audit Copies area a written acknowledgement that goods were paid for by the consumer; indeed Target in its deposition stated that the Sales Audit Copy is necessary for charge back purposes. The Sales Audit Copy is a written acknowledgement of Target's receipt of a thing of value without containing any affirmative obligation upon either party to it; indeed Target testified that the Sales Audit Copy will print the highest priced good sold to the customer on the Sales Audit Copy. Plaintiff further states the subject Sales Audit Copies have printed on them the words "RECEIPT ID". Plaintiff further denies this request as documents Target has produced identify that transactional documents generated at point of sales by a customer's use of an in-store card or third party charge cards are receipts.

5. A sales-audit copy is sometimes known as a "merchant copy."

ANSWER TO REQUEST FOR ADMISSION NO. 5: Admitted only to the extent that Target itself sometimes refers to the documents attached to the Amended Complaint as a merchant copy. Denied to the extent that this request for admission is requesting that the Sale Audit Copy receipts attached to the Amended Complaint are a not a "receipt" as such is contrary to the FTC's opinion. FTC Business Alert, Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts. Available at http://www.ftc.gov/bcp/edu/pubs /business/alerts/alt007.shtm ("Several details of the law [FACTA] are worth noting: It applies only to electronically printed receipts, not to handwritten or imprinted ones. And it applies only to receipts you give your customer at point of sale, not to any transaction record you retain."). Plaintiff further states that the Sales Audit Copies area a written acknowledgement that goods were paid for by the consumer; indeed Target in its deposition stated that the Sales Audit Copy is necessary for charge back purposes. The Sales Audit Copy is a written acknowledgement of Target's receipt of a thing of value without containing any affirmative obligation upon either party to it; indeed Target testified that the Sales Audit Copy will print the highest priced good sold to the customer on the Sales Audit Copy. Plaintiff further states the subject Sales Audit Copies have printed on them the words "RECEIPT ID". Plaintiff further denies this request as documents Target has produced identify that transactional documents generated at point of sales by a customer's use of an in-store card or third party charge cards are receipts.

6. Sales-audit copies are not intended to be kept by the cardholder.

ANSWER TO REQUEST FOR ADMISSION NO. 6: Objection, whether or not Target intended the cardholder to keep the sales-audit copy is not relevant as 15 U.S.C. § 1681c(g)(1) only requires that the receipt be "provided" to the cardholder as contemplated by the FTC's opinion. FTC Business Alert, Slip Showing? Federal Law Requires All Businesses to Truncate Credit Card Information on Receipts. Available at

http://www.ftc.gov/bcp/edu/pubs /business/alerts/alt007.shtm ("Several details of the law [FACTA] are worth noting: It applies only to electronically printed receipts, not to handwritten or imprinted ones. And it applies only to receipts you give your customer at point of sale, not to any transaction record you retain."). Admitted to the extent that Target states that the Sales-audit copies are not intended to be kept by the cardholder. Denied to the extent that in a sampling done by Target after it was served with this lawsuit, it was determined that just under 20% of all of Target's guests who are provided a sales-audit copy do not return it to the cashier.

7. Sales-audit copies must be maintained by a merchant who accepts a credit or debit card in case of a retrieval request from the card issuer.

ANSWER TO REQUEST FOR ADMISSION NO. 7: Objection, whether or not a merchant other than Target must maintain a sale audit copy is not relevant. Subject to the objection, Denied. The sales audit copy is only a secondary source of information as Target keeps the information regarding the cardholders' purchases for at least 5 years and the cardholder's entire account information in encrypted form and the expiration date in unencrypted form, along with keeping the cardholder's signature in an electronic form that is not provided to the cardholder and Target's retention of such information is sufficient to deal with a retrieval request from the card issuer.

8. The expiration date is printed on the sales-audit copies because Visa and at least one other card network whose cards Target accepts require that Target maintain that information in case of a chargeback or other retrieval request from the card issuer or the card network.

ANSWER TO REQUEST FOR ADMISSION NO. 8: Plaintiff objects to this request for admission as the reason why Target choose to print the expiration date on a sales audit copy is not relevant to what information Visa and at least one other card network requires Target to keep regarding chargebacks and other retrial requests regarding debit and credit card purchases. Subject to and without waiving the objection, Request for Admission No. 8 is denied. Visa, MasterCard, and American Express do not require Target to print the expiration date on sales-audit copies, and Target employees in their depositions have not stated that Discover or any other card network whose cards Target accepts require Target to print the expiration date on a sales audit copy. Nor has Target produced any documents, although requested in written discovery to do so, that expressly state that any card network whose cards Target accepts require Target to print the expiration date on a sales audit copy. Indeed, Ms. Cook at her deposition testified that a document that Target produced to support its position that American Express required Target to print the expiration date on Sales Audit Copies, Todd TO357, was "not relevant." (Cook Dep. Tr. 31-32).

9. With respect to Target stores, a sales-audit copy is not printed for a PIN transaction that is, a transaction where the cardholder signs electronically using a PIN pad.

- ANSWER TO REQUEST FOR ADMISSION NO. 9: This request for admission is not relevant to whether a violation of 15 U.S.C. § 1681c(g)(1) occurred. Subject to the objection, and other than Target's witnesses' statements at their depositions to which Plaintiff has no independent knowledge of, admitted.
- 10. With respect to Target stores, a sales-audit copy is printed only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad (or the PIN pad is out of order).
- ANSWER TO REQUEST FOR ADMISSION NO. 10: This request for admission is not relevant to whether a violation of 15 U.S.C. § 1681c(g)(1) occurred. Subject to the objection, and other than Target's witnesses' statements at their depositions to which Plaintiff has no independent knowledge of, denied. A sales audit copy can be printed if the PIN pad does not pick up the signature prior to the cardholder pressing "Ok" in the green box at the right hand corner of the PIN pad. Furthermore a sales audit copy will be printed out if the cashier manually types in to the point of sales terminal the credit or debit card's information.
- 11. For a signature transaction at Target where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad (or the PIN pad is out of order), the cash register prompts the cashier to ask the cardholder to "Sign Paper Copy."
- ANSWER TO REQUEST FOR ADMISSION NO. 11: This request for admission is not relevant to whether a violation of 15 U.S.C. § 1681c(g)(1) occurred. Subject to the objection, and other than Target's witnesses' statements at their depositions to which Plaintiff has no independent knowledge of, admitted only that a prompt that is visible to the cashier for a paper copy occurs.
- 12. Each sales-audit copy at Target is labeled "SALES AUDIT COPY," and concludes with the instruction, "PLACE IN MEDIA LOCATION UNDER REGISTER. GSTL -> BIND & PLACE IN MEDIA BRICK AT CLOSE."
- ANSWER TO REQUEST FOR ADMISSION NO. 12: This request for admission is not relevant to whether a violation of 15 U.S.C. § 1681c(g)(1) occurred. Plaintiff can only admit that the three subject receipts contain the language above, but lacks information to admit or deny whether such language was on each sales audit copy during the putative class period. Furthermore, Target in its depositions likewise does not know the date in which the language above was added to the Sales Audit Copies.
- 13. For each sale or transaction at a Target store where a credit or debit card is used as payment, a point-of-sale receipt is printed and provided to the cardholder.
- ANSWER TO REQUEST FOR ADMISSION NO. 13: Plaintiff objects to this request as any other point of sales receipt that is printed and provided to the cardholder other that the subject form receipts attached to Plaintiff's Complaint is not relevant. Subject to and without waiving the objection, and other than Target's witnesses'

statements at their depositions to which Plaintiff has no independent knowledge of, Plaintiff admits only that for each transaction at Target where a credit or debit is used at payment, at least one point-of-sales receipt is printed and provided to the cardholder.

14. For each sale or transaction at a Target store where a credit or debit card is used as payment, the point-of-sale receipt that is printed and provided to the cardholder itemizes the merchandise being paid for, and can be used by the cardholder to return merchandise.

ANSWER TO REQUEST FOR ADMISSION NO. 14: Plaintiff objects to the request for admission as it is compound, requesting Plaintiff to admit or deny multiple facts. Plaintiff further objects to this request for admission to the extent that it relates to other receipts not at issue in the lawsuit. Plaintiff also objects to this request as whether the receipt provided to the cardholder itemizes the merchandise paid for is irrelevant to whether a violation of 15 U.S.C. § 1681c(g)(1) as to the subject form receipts provided to Plaintiff and the putative class. Plaintiff denies this request as Target has printed numerous different named receipts at the point of sales, including the subject "sales audit copy" that are provided to the cardholder. Plaintiff further denies this request as under Target's policy a cardholder can return most merchandise purchased at Target without any receipt whatsoever.

15. The sales-audit copy, unlike the point-of-sale receipt that is provided to the cardholder, does not itemize merchandise and cannot be used by the cardholder to return merchandise.

ANSWER TO REQUEST FOR ADMISSION NO. 15: Plaintiff objects to the request for admission as it is compound, requesting Plaintiff to admit or deny multiple facts. Plaintiff objects to this request as it is not relevant nor reasonably likely to lead to the discovery of admissible evidence as no receipt whether a sales-audit copy or a "point-of-sale receipt" is needed to return most merchandise at Target. Plaintiff denies that a sales-audit copy does not itemize merchandise as demonstrated by the one item that Plaintiff purchased in Exhibits A and B attached to the Amended Complaint is listed and itemized. Plaintiff admits that Target has testified in depositions that a sales-audit copy cannot be used by the cardholder to return merchandise, however Target's statement is very questionable given that it is Target's policy that no receipt is needed to make most returns at Target. To the extent that this request for admission requests Plaintiff to admit or deny that a sales-audit copy is not a point-of-sale receipt, Plaintiff denies the same as under 15 U.S.C. § 1681c(g)(1) it encompassed by the statute's any receipt provided at the point of sales language.

16. Target does not print the expiration date on any receipt that is not a sales-audit copy.

ANSWER TO REQUEST FOR ADMISSION NO. 16: Plaintiff objects to this request for admission as it relates to other receipts not at issue in the lawsuit. Plaintiff's lawsuit only involves the receipts in the form that are attached to Plaintiff's Amended

Complaint. Subject to the objection, admitted.

17. On or before December 4, 2004, Target modified any cash register or other machine or device that electronically prints receipts for credit- or debit-card transactions to stop printing more than the last five digits of the card number, and to stop printing the expiration date, upon any receipt provided to the cardholder at the point of the sale or transaction.

ANSWER TO REQUEST FOR ADMISSION NO. 17: Plaintiff objects to this request for admission as it relates to other receipts not at issue in the lawsuit. Plaintiff's lawsuit only involves the receipts in the form that are attached to Plaintiff's Amended Complaint. Subject to the objection, Plaintiff denies this request to the extent that for all times relevant to the Amended Complaint, Target printed debit and credit card holders' cards' expiration dates on Sales Audit Copies in form attached to Plaintiff's Amended Complaint.

18. On or before December 4, 2004, Target modified any cash register or other machine or device that electronically prints receipts for credit- or debit-card transactions to stop printing more than the last five digits of the card number, and to stop printing the expiration date, upon any receipt (other than a sales-audit copy) provided to the cardholder at the point of the sale or transaction.

ANSWER TO REQUEST FOR ADMISSION NO. 18: Plaintiff objects to this request for admission as it relates to other receipts not at issue in the lawsuit. Plaintiff's lawsuit only involves the receipts in the form that are attached to Plaintiff's Amended Complaint. Subject to the objection, Plaintiff admits that for all times relevant to the Amended Complaint, Target printed debit and credit card holder's expiration dates on Sales Audit Copies. Plaintiff further admits that other than the Sales Audit Copy, on or before December 4, 2004, Target modified any cash register or other machine or device that electronically prints receipts for credit- or debit-card transactions to stop printing more than the last five digits of the card number, and to stop printing the expiration date, upon any receipt provided to the cardholder at the point of the sale or transaction.

19. On or before December 4, 2006, Target modified any cash register or other machine or device that electronically prints receipts for credit- or debit-card transactions to stop printing more than the last five digits of the card number, and to stop printing the expiration date, upon any receipt provided to the cardholder at the point of the sale or transaction.

ANSWER TO REQUEST FOR ADMISSION NO. 19: Plaintiff objects to this request for admission as it relates to other receipts not at issue in the lawsuit. Plaintiff's lawsuit only involves the receipts in the form that are attached to Plaintiff's Amended Complaint. Subject to the objection, Plaintiff denies this request to the extent that for all times relevant to the Amended Complaint, Target printed debit and credit card holders' cards' expiration dates on Sales Audit Copies in form attached to Plaintiff's Amended

Complaint.

20. On or before December 4, 2006, Target modified any cash register or other machine or device that electronically prints receipts for credit- or debit-card transactions to stop printing more than the last five digits of the card number, and to stop printing the expiration date, upon any receipt (other than a sales-audit copy) provided to the cardholder at the point of the sale or transaction.

ANSWER TO REQUEST FOR ADMISSION NO. 20: Plaintiff objects to this request for admission as it relates to other receipts not at issue in the lawsuit. Plaintiff's lawsuit only involves the receipts in the form that are attached to Plaintiff's Amended Complaint. Subject to the objection, Plaintiff denies this request to the extent that for all times relevant to the Amended Complaint, Target printed debit and credit card holders' cards' expiration dates on Sales Audit Copies in form attached to Plaintiff's Amended Complaint and those receipts were provided to Plaintiff and the putative class members at the point of sales.

21. If Target was negligent in letting the Plaintiff take the sales-audit copies, then the Plaintiff was contributorily negligent.

ANSWER TO REQUEST FOR ADMISSION NO. 21: Plaintiff objects to this request for admission as it requests Plaintiff to admit or deny an issue of law which is for the Court to decide. Plaintiff also objects to this request as the FCRA is a strict liability statute. Subject to the objection, Plaintiff denies this request to admit.

22. The Plaintiffs negligence exceeds any alleged negligence on Target's part.

ANSWER TO REQUEST FOR ADMISSION NO. 22: Plaintiff objects to this request for admission as it requests Plaintiff to admit or deny an issue of law which is for the Court to decide. Plaintiff also objects to this request as the FCRA is a strict liability statute upon a finding of willfulness. Subject to the objection, Plaintiff denies this request to admit.

23. The number of sales-audit copies that were "printed" necessarily includes all the sales-audit copies that were stored under the register for the day to be forwarded to Target's central sales-audit office, and were not left in the cardholder's hands.

ANSWER TO REQUEST FOR ADMISSION NO. 23: Denied, the number of sales-audit copies that were "printed" includes all Sales audit copies that were and were not retained by Target.

24. Target stopped printing a sales-audit copy for every credit- or debit-card transaction on October 30, 2003. At that time, Target restricted the printing of a sales-audit copy only for a signature transaction where the cardholder so requests or where the cardholder leaves blank the signature box on the PIN pad (or the PIN pad is out of order).

ANSWER TO REQUEST FOR ADMISSION NO. 24: Plaintiff objects to this request for admission as it contains multiple sentences. This request for admission is not relevant to whether a violation of 15 U.S.C. § 1681c(g)(1) occurred. Subject to the objection, and other than Target's witnesses' statements at their depositions to which Plaintiff has no independent knowledge of, the first sentence is admitted and the second sentence is denied. A sales audit copy can be printed if the PIN pad does not pick up the signature prior to the cardholder pressing "Ok" in the green box at the right hand corner of the PIN pad. Furthermore a sales audit copy will be printed out if the cashier manually types in to the point of sales terminal the credit or debit card's information.

Submitted,

Curtis C. Warner

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CERTIFICATE OF SERVICE

I, Curtis C. Warner, an attorney, state that on May 25,2011, I personally delivered and sent via e-mail Plaintiff's Amended Discovery Responses to:

Brian Melendez Faegre & Benson LLP 90 Seventh Street South 2200 Wells Fargo Center Minneapolis, MN 55402-3901

Submitted,

Curtis C. Warner